# DOE Contractors Supplier Quality Information Group

Held April 23-26, 2001 New Orleans, LA Hotel Monteleone

April 23, 2001 - Steering Committee Meeting

April 24, 2001 - General Meeting

April 25, 2001 - Steering Committee Meeting

April 26, 2001 - QAWG Meeting

List of Attachments

SQIG Secretary Ronald B. Natali

# SQIG Steering Committee Meeting April 23, 2001 New Orleans, LA

Meeting was called to order 2 PM on April 23, 2001 Steve Stein, Chairperson did the introductions.

The purpose of this meeting today is to review the agenda and prepare for the general meeting on Tuesday April 24, 2001 (See appendix A).

Steve announced for those who may not of heard, Orville Paul, former SQIG Secretary passed away on Christmas day last year.

Joe Smith from NOVA would be doing a presentation sharing NOVA's experience with the ICPT (See appendix B).

Steve reviewed the latest letter from Richard Hopf in regards to the Procurement Revolution. This is Mr. Hopf's letter supporting all the activities that he works with, i.e. ICPT, SQIG, and CPC (see appendix C).

Steve shared the presentation that he will do in the general meeting for those who will be attending from the QAWG or the QSM SIG that might not know what SQIG is all about (See appendix D).

Adurey Cooper discussed the evaluated suppliers list that she was asked to put together. She will keep it up to date as SQIG members continue sending she the data. The list shows all suppliers where two or more SQIG members us the same supplier. This will be used to help establish joint audits of suppliers.

### Steve reviewed EMCAP

- Shared Reports
- Checklist

# ICPT

Steve reviewed the flow chart that was developed showing how SQIG interfaces with ICP as it develops a BOA

Steve has put a specific link on the SQIG web page to this flow chart.

# Nora Armijo

Showed part of the presentation that she will be giving at the QAWG meeting. She will be discussing the "Supply Chain Management."

# SQIG Steering Committee Meeting April 23, 2001 New Orleans, LA

Steve discussed the need to improve the SQIG Database. He is approximately 6 months behind in entering data. Discussed the ORNL attempt to update the database and thought that might be salvageable when SQIG gets funds to improve the database.

Steve talked about Ken Natali has again updated the SQIG Web Page and improved its look and usability. It was suggested that Ken Might be interested developing SQIG new database.

Larry Vaughn, QAWG chairperson, took a few moments and talked about the benefits of the SQIG coming under the umbrella of the QAWG. This would include funding to do the things SQIG needs to bring its database into the  $21^{st}$  century.

After Larry Vaughn left the SQIG Steering Committee discussed his proposal. It was accepted and approved that SQIG would come under the umbrella of the QAWG.

Meeting adjourned 4:15 PM on April 23, 2001.

# Supplier Quality Information Group (SQIG) General Membership Meeting April 2, 2001

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# Supplier Quality Information Group (SQIG) Steering Committee Meeting April 23, 2001

Print First and Last Name	Phone Number	E-Mail Address	Sign Name	Affiliation
Ronald B. Natali	925-422-9105	natali1@llnl.gov	Ponello, Notes.	LLNL
Steven Stein	631-344-5694	Stein la bn Isav	Steven Stein	BNL
PAT MARS	70a·295.0167	MARSPA DOU, DOCKEN	Jamau	BN
Doris Taylor	865-421-8677	dtaylor@fwere.es	m Daris le Taylor	Foster Wheeler Environmental
fier Gid/an	5047344916	Kenith, Gidlow Ogor, Joe.gov	Ken Hillow	Dyn McDernott
John Heckler	504-734-4495	John Heckler OBPR. DOE. GOL	Ollile	Dm
Lloyd J. Hinkle	1	1 /h:ukle@ponter co.	20 - 1.1.	BWXT Pantex
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# SQIG Steering Committee Meeting April 24, 2001 New Orleans, LA

Meeting was called to order 8 AM on April 24, 2001 Steve Stein, Chairperson did the introductions and reviewed the agenda for the day.

Steve presented an overview of SQIG (See appendix D).

Joe Smith from NOVA Fasteners did a presentation (See Appendix B) on their experiences with SQIG and the ICPT Process. NOVA is considered a small business. At the end of the presentation Steve presented Joe Smith with a certificate of appreciation for not only coming and doing the presentation but also for hosting the networking session later on in the evening from 5 - 11 PM.

Steve discussed the 10 points addressed in Mr. Hopf's memo (see appendix C):

1. Have you reduced purchasing cycle times by 40-60 percent?

Sites have moved to E-Commerce. Use of the P-Card as a payment method. Develop the use of quality levels as a result the P-Card.

2. Have you lowered the administrative cost of purchasing system operations by 30-60 percent?

Sites have moved to E-Commerce. Use of the P-Card as a payment method. Develop the use of quality levels as a result the P-Card.

3. Have you increased the levels of customer satisfaction with your purchasing system by 40-50 percent?

Delivery is monitored by each individual site as one element of customer satisfaction.

4. Have you taken steps to ensure on-time delivery by your subcontractors and suppliers?

Delivery is monitored by each individual site as one element of customer satisfaction.

5. Are your staff resources aligned with your improved productivity?

Procurement Quality groups can use SQIG Shared Audits

# SQIG Steering Committee Meeting April 24, 2001

# New Orleans, LA

6. Have you increased the share of your subcontracts awarded to small businesses by 20-30 percent?

When the new database is up and running we will be able to sort by small business, women owned small business, small disadvantage business, etc.

7. Have you emphasized to your management team the importance you place on our joint efforts in the allocation of scarce resources such as travel funds and training?

By using SQIG Shared audits this will save DOE Contractors time and money.

8. Have you subjected your processes to a formal process mapping and value-added analysis regimen? (i.e., Have you stopped blaming others for your inefficiencies and looked internally to find improvements?)

SQIG will evaluate its current process as to how we determine the cost of the audits.

9. Have you reviewed the products of the Contractor Purchasing Council, and those other best practices which have been made available to determine applicability to your organizations, and directed that suitable changes get underway?

SQIG and ICPT have developed a Flow chart as to how they work together to develop BOA's that will help reduce cost to DOE.

10. Have you participated in consortium buying to increase your purchasing leverage?

Each SQIG representative needs to see if their respective sites are actually participating in consortium buying and if they are they should report the cost savings.

Steve wrapped up the discussion of Mr. Hop's 10 points with a discussion of the barrier survey SQIG did for him approximately 2 years ago. This survey showed there were no barriers to that would prevent a DOE Contractor using a SQIG shared audit.

Steve reviewed the current status with the EMCAP group

Steve reviewed the SQIG and ICPT flow chart (See appendix E).

Art Salazar from TRU Solutions presented the new ICPT BOA that will be in place to make Standard Waste Boxes (SWB) (See appendix K).

When this is in place a Joint Audit of the proposed supplier will take place.

Nora Armijo did a presentation on the Procurement Briefing. This is a shortened version that she will give to the QAWG. She mainly covered the "Big P" and "Little p" in the supply chain management (See appendix F).

# SQIG Steering Committee Meeting April 24, 2001

New Orleans, LA

Elections are held every two years for SQIG officers and Steering Committee members. The Chairperson, Co-Chairperson, Secretary, Database Administrator, and Steering Committee members were all re-elected to another 2-year term. All ran unopposed.

Chairperson Steve Stein, BNL
Co-Chairperson Dave Torczon, RFETS
Secretary Ronald B. Natali, LLNL

Database Administrator Steve Stein, BNL

Directors Ken Harrison, PNL

Audrey Cooper, Flour Hanford

Pat Mars, BN

Tony Cannon, BWTX

Directors, Procurement Pat Marmo, Flour Hanford

Nora Armijo, SNL

### Broke for Lunch

Larry Vaughn, Chairperson of the QAWG talked about the relationship of the QAWG and SQIG. Suggested that the QAWG take up the sponsorship of SQIG, which will include financial support. SQIG would still run as it has run in the past except that SQIG will need to have representation on the QAWG.

### Old Business

Database update.

Steve presented what we are looking for in the new database (see appendix G). Nora Armijo explained what they were doing at Sandia to help develop the new database. Nora has some people who are well-trained in Microsoft Access who will be available in late June at which time she will try and get them working on the database.

SQIG Training Procedure

Pat Mars and Tony Cannon presented the New SQIG Training Procedure (see appendix H). Those already in SQIG will be grandfathered in and any new MOU signers will be trained in the new procedure.

### Utilization Data

Ron Natali presented the utilization data from the last quarter of FY 2000 and the First quarter of FY 2001. The combined net cost savings is \$106,239. With a combined shared audits of 64 and of the shared audits 39 were actually used by other DOE Contractors (See appendix I).

# SQIG Steering Committee Meeting April 24, 2001 New Orleans, LA

Joint Audit Procedure

Dave Torczon and Ron Natali have finalized the Joint Audit Procedure. This procedure is to be used when conducting either a member audit or a Joint Audit. This procedure will also require the creation of the Joint Audit committee and the compliance committee.

### EPEA Award

SQIG has used this as their self-assessment of our program.

**Evaluated Suppliers lists** 

Audrey Copper from Flour Hanford took on the task of taking all of the SQIG member's individual evaluated supplier's list and combine them into one list. The purpose of this list is to determine which suppliers are common among SQIG Members. The list totaled 697 suppliers, of the 697 only 95 were used by 2 or more SQIG members. This gives SQIG the base line to start developing joint audits among members.

# Working Group Reports

## Database Administrator

Steve Stein thanked Ken Natali for updating the SQIG home page. The SQIG Web page is looking professional with each update. Steve also mentioned a new feature that Ken added to the Web Page is a new online Supplier data entry form (See appendix L). This allows each DOE Contractor to submit Supplier and audit information directly to the Database Administrator for inclusion in the SQIG Database. Some members have used it already and found it very helpful and easy to use.

### Standardization

Tony Vigil presented the new SQIG Management plan (See appendix J). He indicated that the plan requires 9 procedures be written and currently we have only 3. The steering committee will assign members to complete the other 6 required procedures.

Marketing and Membership

Steering committee members were assigned to other DOE Contractors to determine if the have submitted their utilization data and to see were they stand in using SQIG to help them reduce costs by using SQIG audit reports.

Ask the general membership to report out as to what is happening at their respective sites.

Next meeting to be held in November as part of the QSM-SIG, QAWG, and EFFCOG-PAAA meetings. The time frame for this meeting is November 26-30, 2001.

Meeting adjourned at 4:25 PM.

# Supplier Quality Information Group (SQIG) General Membership Meeting April 24, 2001

Print First and Last Name	Phone Number	E-Mail Address	Sign Name	Affiliation
Ronald B. Natali	925-422-9101	natalite Int.gov	Gonall B. Not	Livel
Dave Hareran	303 966 2063	doe toron Q Hets. gov	OS.	RF
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Doris E. Taylor		1	on boin to. Layle	Foster Wheeler Environmental Inc
Lloyd Hinkle	806-477-6877	'	on Shylffle	BUXT Panter
MANUEL VIGIC			cone Married ( leg)	Buxt Paufe
Lisa Copelard		1	gar Lin Capaland	ORNL
Steven Stein	631- 344-5694	stein laboulger	Stein Stein	BNL
GEORGE LICHTENMUTIC	816-997-4084	6LICHTGNAUGREKO	com Dean Suht	- HONEYWELL (K
Ken Hanks			. En Harles	Sandi Llo

# Supplier Quality Information Group (SQIG) General Membership Meeting April 24, 2001

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AVITA deivo	301-320-8956 411- 806-3 3110	PANTEX. COM	Quite Lieve	DOE/ARO
Byron HUNT	803-952-7331	Byrow. Hunt @ SRS.GOV	Brands	WSI-SRS
Ack SHAPIRA	202-694-7016	ricks @dnfsb.gw	1 6	DUFSB
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NORA ARMIJO	505 845 9855	mn armije sendia, gov	nora armijo	SNL

# Supplier Quality Information Group (SQIG) General Membership Meeting April 24, 2001

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# SQIG Steering Committee Meeting April 25, 2001 New Orleans, LA

Meeting was called to order 1 PM on April 25, 2001

Steve Stein, Chairperson announced that the next meeting will be November 26-29, 2001. The meeting will be by topics. Steve Stein and John Palmer will work out the details.

As a result of the SQIG Management Plan being issued there are a number of Procedures that still need to be written. The following assignments were made:

Pat Mars Document and Records Procedure

Steve Stein Management Assessment and Corrective Action

Dave Torczon How to conduct SQIG meetings. This will include our quarterly

meetings, conference calls, and working group meetings.

Ron Natali Tracking Utilization Data Procedure

No EPEA application this year, SQIG steering committee felt we need to take some time and catch up to the review the data from the last two reviews.

# Funding Issue

SQIG needs to develop a statement of work based on a phased-in-approach. Audrey Cooper will take on this task.

Pat Marmo suggested that each site determine what their respective sites funding source is, i.e. DP, EM. He will pursue it at his site because the information will probably come from the same source.

Nora Armijo and Pat Marmo will take over the Marketing and Membership committee. They will also market SQIG General meetings to procurement personnel.

Dave Torczon will ask Larry Vaughn for a letter stating the QAWG sponsorship of SQIG and financial support.

Reviewed job assignment matrix

Meeting Adjourned 3 PM.

SQIG Steering Committee Meeting April 25, 2001 New Orleans, LA

Task	Responsible Individual	Resource Requirement	Time Frame	Action	Comments
Review EPEA feed back report for action items	Steve Stein Dave Torczon	EPEA Feedback Reports of 1999 and 2000.	June 29, 2001	Review for SQIG Action and against our strategic plan.	
Funding statement of Work Rough Draft	Audrey Cooper		June 29, 2001	Work with Dave Torczon to complete this task.	Dave Torczon is collecting all the respective sites funding sources.
Database content review	Steve Stein and Points of Contacts for each DOE Contractor	Existing SQIG Database	July 31, 2001	Print out each DOE Contractors input and fax it to them for verification.	
Terms and Definitions	Pat Mars	SQIG's current document's, i.e. SQIG charter.	Input from members to Pat Mars by October 13, 2000 and completed by October 31, 2000.	Review and update SQIG's Current Terms and Definitions list.	Complete
Management Plan	Tony Vigil	Current Draft of SQIG management Plan form Last March's SQIG Meeting	Completed by December 31, 2000	Get comments of draft Management Plant to Tony Vigil ASAP to be included for approval.	Complete
Develop New SQIG Procedure For Document Control and Records	Pat Mars	Develop New Procedure	June 29, 2001	Develop Document Control and records Procedure for SQIG Members.	
Develop a procedure for handling Utilization data.	Ron Natali	Develop new procedure	August 31, 2001	Develop a procedure on how one collects and reports Utilization data. This includes controlling the Forms developed by the Standardization Committee	
Develop New SQIG Procedure For Management Assessments	Steve Stein	Develop New Procedure	June 29, 2001	Develop Procedure on how SQIG will perform its own management assessments	

Task	Responsible Individual	Resource Requirement	Time Frame	Action	Comments
Develop New SQIG Procedure For	Steve Stein	Develop New Procedure	June 29, 2001	Develop Corrective Action Procedure for SQIG	
Corrective Actions				Members	
Update the Audit and Joint Audit procedure to reflect the same Terms	Dave Torczon Ron Natali	SQIG Training Plan	July 31, 2001	Update approved procedure	
for consistency.  Develop Procedure for Running SQIG (Conducting Meetings, Developing Working Groups, Conference Calls)	Dave Torczon	New Procedure	July 31, 2001	Develop new procedure on how SQIG is to conduct its day-to-day business.	
Training Procedure	Tony Cannon Pat Mars	Develop new Procedure	Procedure was signed and approved at the April 2001 SQIG meeting.		Complete
Supplier Generated Documentation Survey	Dave Torczon	NQA-1 Requirements	August 31, 2001	Publish criteria and results of survey.	Data collected
Evaluated Supplier list	Audrey Copper	Develop a list of Joint Audits	August 31, 2001	Each contractor is to send Audrey a updated copy of their active evaluated suppliers.	
Biographical Sketches of SQIG Members	Dave Torczon		Dave Torczon will email format to SQIG Steering Committee members and POS's by August 31, 2001.	Members of SQIG will complete a BIO on themselves to be published and used for identifying members for possible audits or an advisor.	

Task	Responsible Individual	Resource Requirement	Time Frame	Action	Comments
October 1999 meeting minutes	Audrey Copper, Pat Mars, Dave Torczon	Need accurate meeting minutes for the October meeting.	Ron will develop PDF file and send out by October 20, 2000 and comments back to Ron by November 15, 2000.	Decipher notes taken by the previous secretary.	Complete
ICPT/SQIG Flow-Chart.	Ron Natali	Defining the relationship between SQIG and ICPT	Comments from draft to Ron Natali by October 31, 2000. And final to Steve Stein by November 15, 2000.	Defining the relationship between SQIG and ICPT	Complete
Coordinate the Joint Audit with NOVA for Fasteners	Audrey Cooper	Joint SQIG Audit to reduce cost	Audit to be performed by March 2001.	Audrey Cooper's organization will act as Lead Auditor. Recommend that Audrey contact Lynne Dresser at LLNL who coordinates the ICPT NOVA contract for any additional information.	Complete
SQIG List Server Update	Dave Torczon	Validate the current list to verify current membership	Dave Torczon will send list to each DOE Contractor Point of Contact to validation. By October 31, 2000. Feed back to Dave by December 1, 2000 and final list to Steve Stein by January 31, 2001.	Dave will separate the list by DOE contractor and send to each contractor those listed for their site and they are to validate to see if they want to remain on the list.	Complete
Develop new Compliance Committee	Dave Torczon Ron Natali		Once the procedure is signed off then the steering committee will establish both the Joint Audit Committee and the Compliance Committee.		

Task	Responsible Individual	Resource Requirement	Time Frame	Action	Comments
SQIG Data Request and evaluation	Audrey Copper	Establish standardization for all SQIG Audits	Audrey Copper will develop two new forms. One from here existing data request form with comments from Dave Torczon and a form that members can use as to why a SQIG audit was helpful, not helpful, missing certain elements etc. This will be done by December 31, 2000.	Audrey Copper will develop two new forms. One from here existing data request form with comments from Dave Torczon and a form that members can use as to why a SQIG audit was helpful, not helpful, missing certain elements etc.	Complete
Utilization Data Reporting Change	Steve Stein	SQIG Charter	Complete by August 31, 2001	Change reporting to meet DOE fiscal year quarters.	Complete except the SQIG Web page.
Increase reporting of Utilization Data	Ron Natali	SQIG Charter	Complete by October 31, 2000	Break down the current list of DOE Contractors and assign them to members of the steering committee so they can call these individuals for the data. This will also act as a marketing function.	Complete
SQIG Steering Committee will conduct a market analysis of its members.	Ron Natali	EPE <b>A</b>	Completed by August 31, 2001	From the Steering Committee calling their assigned individuals they will determine if they are in a position to benefit from SQIG. Some DOE Contractors do not do audits.	
MOU signers submitting data	Ron Natali	SQIG Charter	Complete by October 31, 2000.	Compare 2 <sup>nd</sup> Quarter of 2000 (calendar year) to see how many MOU signers are submitting utilization data.	Complete

Task	Responsible Individual	Resource Requirement	Time Frame	Action	Comments
New Database	Steve Stein	Existing data base	Possible prototype by	Ron will work with his son	
	Ron Natali		September 30, 2001.	to develop of new	
	Nora Armijo		· .	database and develop a	
				cost.	
				Nora will check at the end	
	}			of June what here people	
				are doing.	
Letter from Larry Vaughn	Dave Torczon	Resuest fromn SQIG	June 29, 2001	Dave will work with Larry	
, ·		Steering committee		to get a letter addressing	
				taking over the	
			1	sponsorship of SQIG and	
		1	1	identifying funding of	
				SQIG.	
Conference call	Steve Stein		May 31, 2001	Communicate with the	
				steering committee where	
		\		we are at on our	
				assignments.	
Feed back form for our	Dave Torczon		August 31, 2001	Develop a feed back form	
general meeting				that can be used as an	
J J				evaluation form when we	
				hold our meetings.	
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# Supplier Quality Information Group (SQIG) Working Group Meeting April 25, 2001

Print First and Last Name	Phone Number	E-Mail Address	Sign Name	Affiliation
Ronald B. Natali	925-422-9105	natali1@llnl.gov	Ronall B. Nata	LLNL
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Dave Torcian	343 966 2063		Den	KHRF
M Nora Armo	505-845-9855	<del></del>	Thera arings	SN L
Ty NEMERY	215-574-9519	<del></del>	May	BUXT /12
PAT MARS	Noz.295.0167	MARSPQ Q (	Palman	BN

# List of Attachments

Appendix A SQIG General Meeting Agenda

Appendix B NOVA's Experience with ICPT

Appendix C Richard Hopf's Memo

Appendix D SQIG Overview

Appendix E Flow Chart showing how ICPT and SQIG are integrated

Appendix F Procurement Presentation

Appendix G Database Presentation

Appendix H Copy of the New SQIG Training Procedure

Appendix I Utilization Information

Appendix J Copy of the New SQIG Management Plan

Appendix K WIPP SWB BOA's

Appendix L New Supplier Data Entry Form

# Appendix A SQIG General Meeting Agenda

# Supplier Quality Information Group (SQIG) General Membership Meeting Proposed Agenda Tuesday, April 24, 2001

# Hotel Monteleone, New Orleans, La. [Vieux Carre Room]

08:00 - 08:15 a.m.	Welcome
08:15 - 08:45 a.m.	General Meeting Introductions and Overview of SQIG
08:45 - 09:00 a.m.	Reading the Minutes of 10/00 meeting
09:00 - 09:30 a.m.	Joseph Smith, Nova Machine Products Corp-"Experience with SQIG and Integrated Contractor Purchasing Team (ICPT)"
09:30 - 10:00 a.m.	Open discussion - SQIG/Procurement response R. Hopf's memo, "The Procurement Revolution"
10:00 - 10:15 a.m.	Break/Networking
10:15 - 10:30 a.m.	Open discussion continued
10:45 - 11:00 a.m.	SQIG support of EM Consolidated Audit Program (EMCAP) and ICPT
11:00 - 11:30 a.m.	Little 'p" and Big "P" relating to Price-Anderson Amendments Act (PAAA)
11:30 - 11:45 p.m.	Elections
11:45 - 1:00 p.m.	Lunch
01:00 - 01:30 p.m.	Discussion on securing funding
01:30 - 02:15 p.m.	Old Business C Report out on SQIG Strategic Plan C Status of New Database C Training on SQIG Charter and Procedures Utilization data (cost savings) C Energy Performance Excellence Award (EPEA) application
02:15 - 02:45 p.m.	Joint Audit procedure
02:45 - 03:00 p.m.	SQIG Evaluated Suppliers List (ESL) comparison
03:00 - 03:15 p.m.	Break/Networking
03:45 - 04:00 p.m.	Working Group activity reports
04:00 - 04:30 p.m.	Report outs from members on their site activities
04:30 - 05:00 p.m.	Open Discussion (Next meeting)
05:00 p.m.	Adjourn

### Apr. 23 and 25, 2001 - Working Group Meetings [Pontalba Room]:

The working group team leaders identified below will establish agendas for these meetings. Please contact your team leader for more information.

Database Group - Working to improve the utility of the SQIG database, Steve Stein (631) 344-5694.

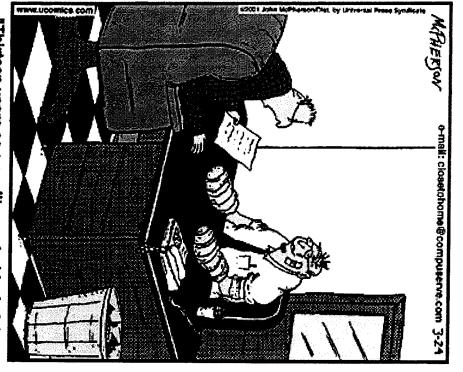
Analytical Laboratory Group - Establishing a common, coordinated approach to Analytical Laboratory/ Transportation, Storage and Disposal Facility evaluations, Ken Harrison (509) 372-4973.

Standardization - Improving standardization of supplier evaluation practices and other group activities among members, Tony Vigil (806) 477-4678.

Membership/Marketing/Communications Group - Working to increase the membership and market the SQIG concept, Ron Natali (925) 422-9105.

### Apr. 23 and 25, 2001 - Steering Committee Meeting [Pontalba Room]:

April 23 – Prepare for meeting; meet with QSM-SIG and QAWG; funding issues. April 25 – Discuss General Meeting issues; prepare EPEA application. Please contact Steve Stein (631) 344-5694 for more information.

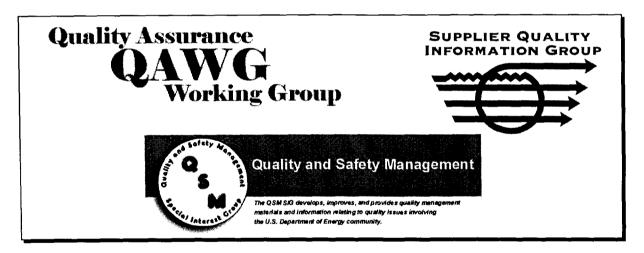


"Thirteen years as a quality-control technician for international Barbed Wire Inc. Impressive? Tell me a bit more about that position and why you've decided to move on."





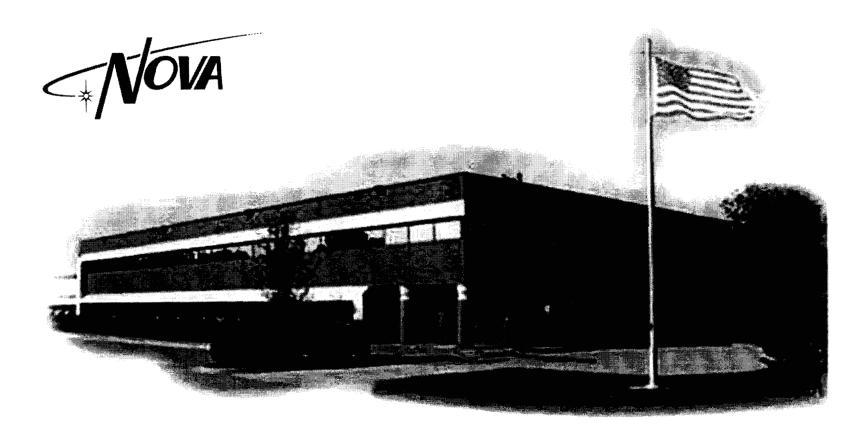
# Presentation For



Joe Smith-Director DOE Business Development

Nova Machine Products Corporation 18001 Sheldon Road Middleburg Heights, Ohio 44130 Phone: 216-267-3200

www.novamachine.com



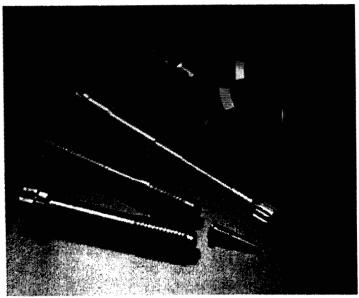
Established in 1984, Nova is a manufacturer and distributor of fasteners, machined parts, fabricated items and MRO products to the nuclear industry and other industries requiring an assured level of service and quality.



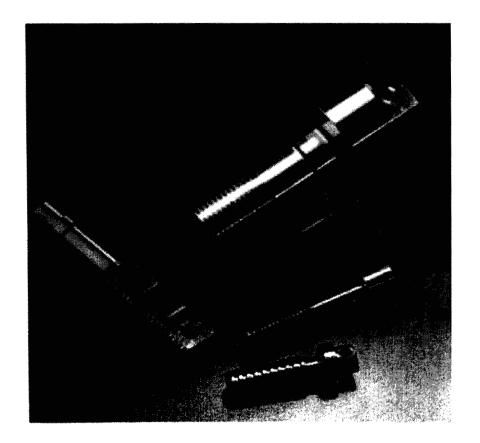


Nova's in-house production capabilities include hot and cold forming, extensive CNC machining, thread rolling, and a diversified array of fabrication, conventional machining and processing capabilities.

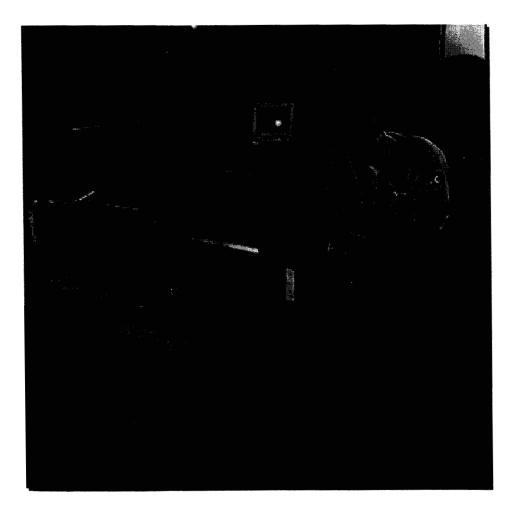


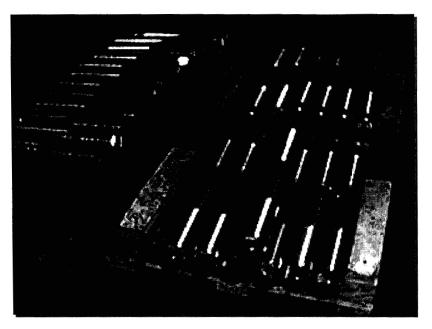


Products manufactured include standard and specialty fasteners in any size or alloy...

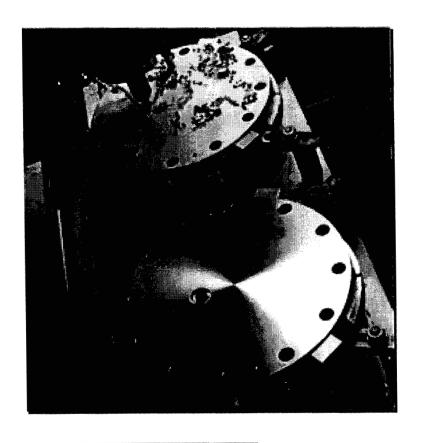


# ..including many special OEM spare parts.



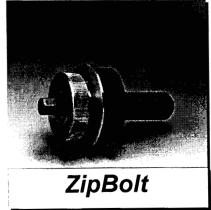




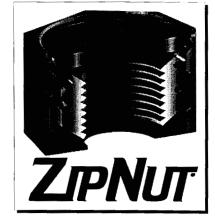


Nova also manufactures and supplies a wide array of precision machined parts, specialty steel forgings, plates, bars, shapes, fittings and innovative proprietary

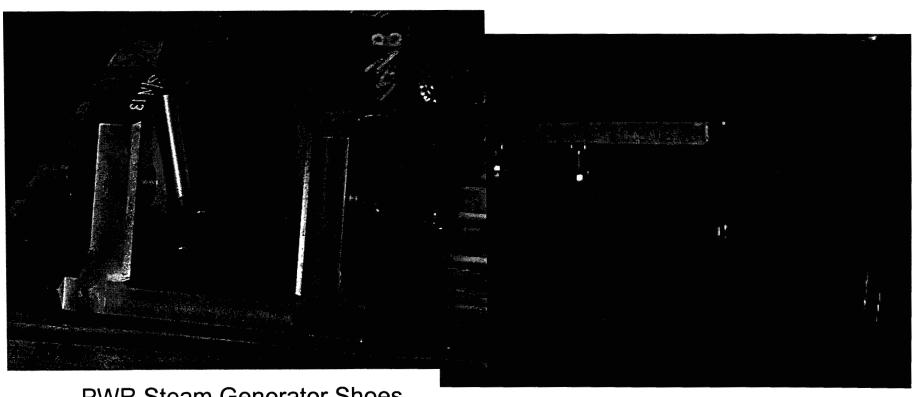
products.







Nova has recently expanded its scope to included welding and fabrication as well. This includes ASME NCA4000 NPT certification. Capabilities include pressure vessel and structural applications.

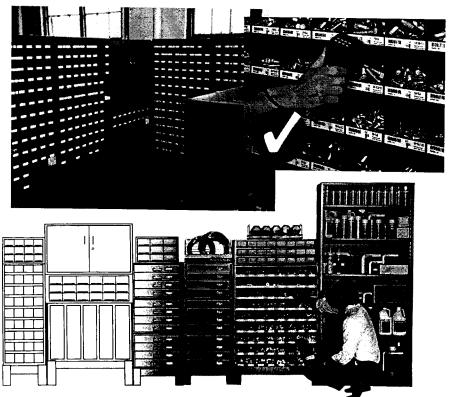


PWR Steam Generator Shoes Indian Point Nuclear Station

UL Level 8 Bullet Proof Huts Point Beach Nuclear Station

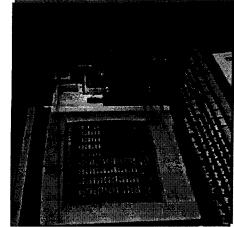
Nova also supplies a diverse line of quality commercial grade fasteners and MRO products. These products are available through a variety of methods all designed to drive down customer costs.

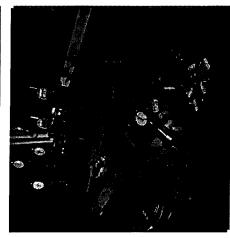




# Inspection and Testing Capabilities

- Chemical Analysis
- Mechanical Testing
- Dimensional Inspection
- Impact Testing
- Non-Destructive Testing
- Magnetic ParticleLiquid Penetrant
- Ultrasonic
- X-Ray

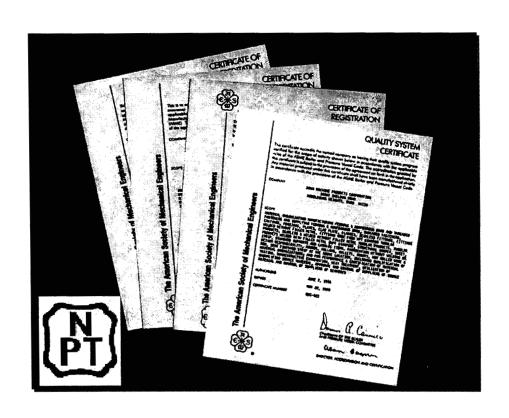




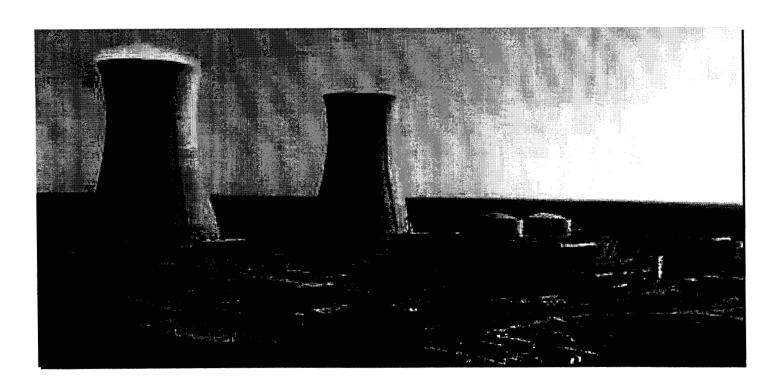


# Commitment To Quality

- ASME NCA-4000 NPT/MO Certification N-3002
- ASME ISO-9001 Certification GQC-211
- 10CFR50 appendix B
- NQA 1
- Mil-45208
- NUPIC audited
- SQIG audited
- Z-299 (Canadian)
- NVLAP accredited laboratory (Cert # 2002002-0)



Nova is the largest supplier of safety related fasteners to the U.S. nuclear power industry, the U.S Department of Energy and is a major supplier throughout North America. Nova also supplies most OEM's and Contractors supporting these industries.







EDISON INTERNATIONAL









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CP&L

**FirstEnergy** 













Entergy |







PG&E



Constellation Energy Group











Nebraska Public

**Power District** 











"Successful companies do not just *add* value, they *reinvent* it...

they are more than links on a value chain.

They are the centers of constellations of services, goods, and design."

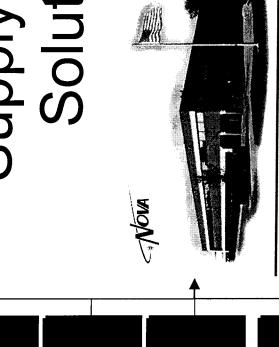
#### Normann Rameriz

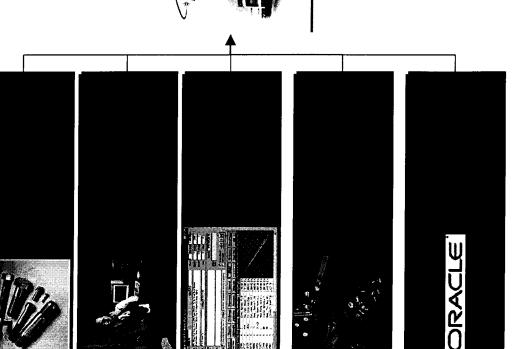
"From Value Chain to Value Constellation: Designing Interactive Strategy"





## Supply Chain Solutions







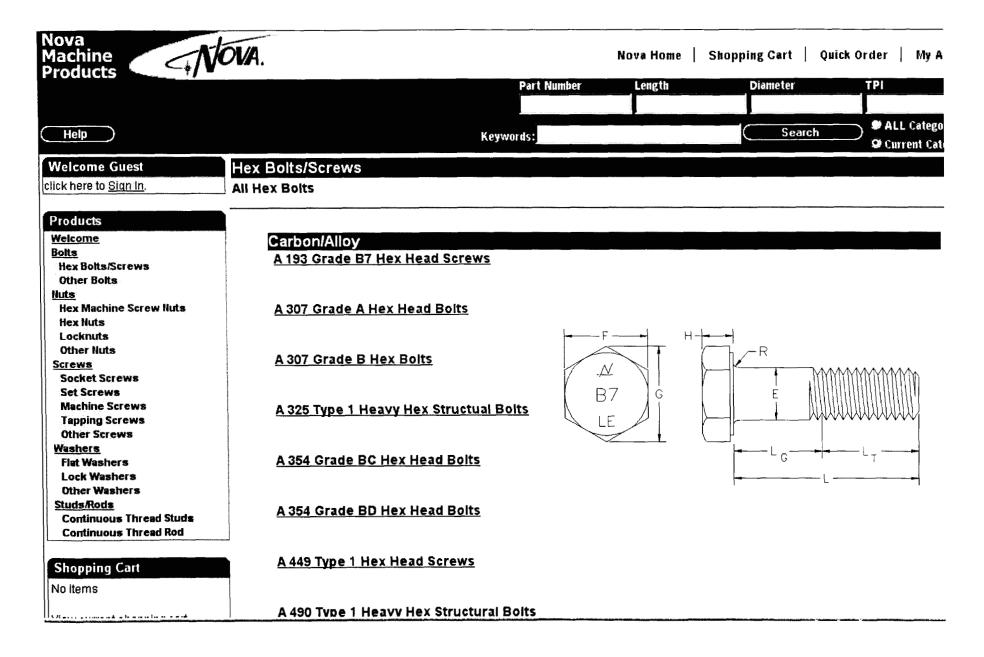
# E-Commerce Capabilities Supply Chain and

- Comprehensive stocking and VMI vendor managed inventory programs
- Cutting edge e-commerce and ERP integration and collaboration capabilities
- Web based electronic catalogs
- Nova in-house Oracle I-Store
- Catalog available via third party exchanges- Ariba, Commerce One, etc.
- Integrated supply and turnkey product management programs
- Supplier Delegated Inspection (SDI) programs





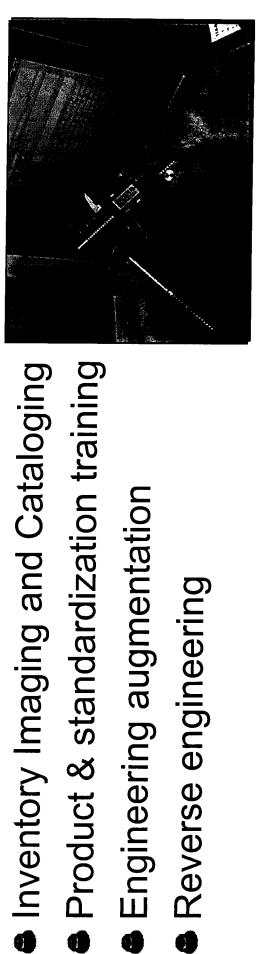
#### Nova I-Store



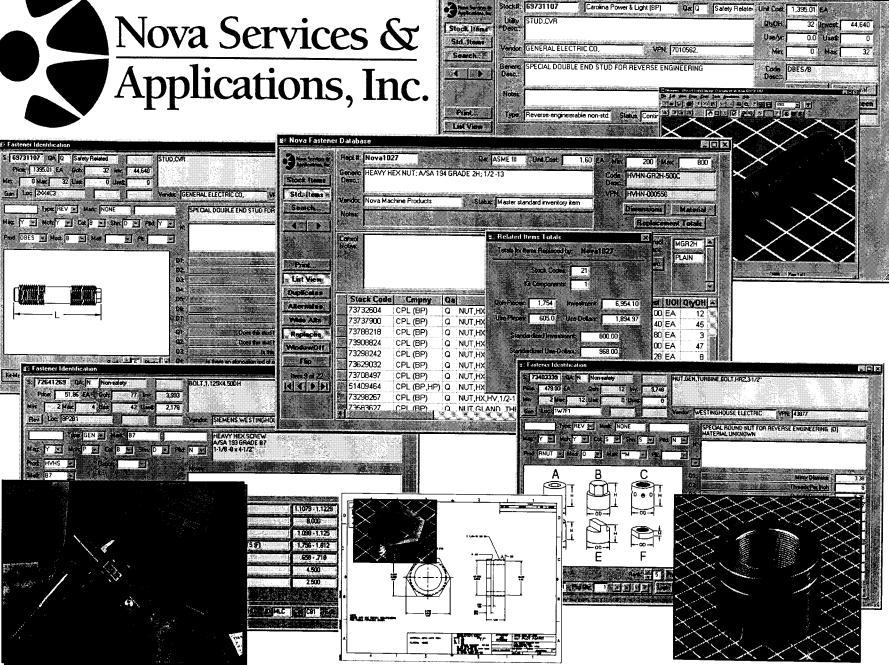


### Supply Chain Services

- Generic inventory identification
- Inventory standardization & consolidation programs
- Standardized procurement specifications
- Database, web, and application development
- Electronic catalog content development
- Inventory Imaging and Cataloging
- Engineering augmentation
- Reverse engineering







🖾 Nova Fastener Database



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### "Nobody notices what I do until I don't do it!" Anonymous

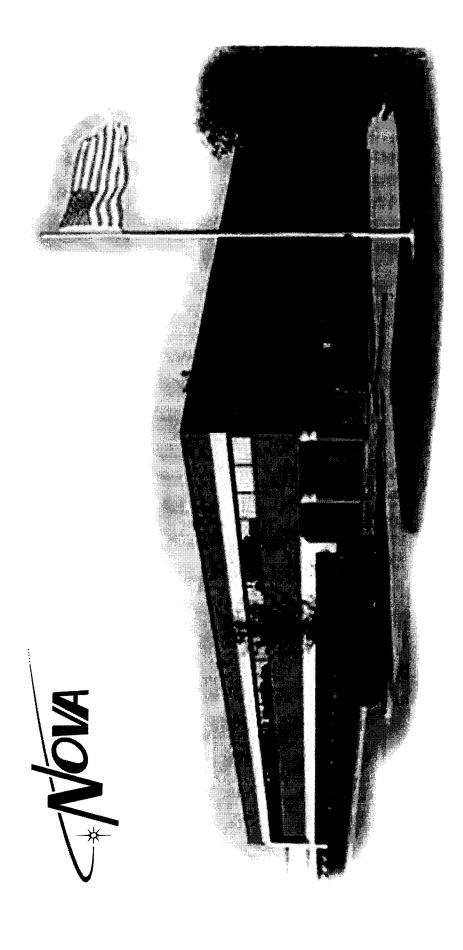


#### SRF 1999 BOA0001

- PRICING
- STANDARDIZED ORDER PLACEMENT
- FREIGHT
- TERMS OF PAYMENT
- REDUCED SITE INVENTORY
   & CARRYING COSTS
- **EXPEDITING FEES**
- REVERSE ENGINEERING
- TRAINING
- VALUE ADDED SERVICES
- SITE SPECIFIC SPECIAL PROJECTS



I want it on time and in the proper hands. I want it done correctly, accurately, exactly, precisely, perfectly, efficiently, reliably, expertly, proficiently, faithfully, totally, absolutely, unequivocally, unmitigatedly, maturely, flawlessly, supremely, unsurpassedly, and certainly without fault. I want it unharmed, unbotched, untainted and unscrewed-up. And most of all I want it done CHEAP!



Thank You!

#### Appendix B

NOVA's Experience with ICPT



#### Department of Energy

Washington, DC 20585 FEB 3 5 2001

MEMORANDUM FOR:

CHIEF EXECUTIVE OFFICERS

LABORATORY DIRECTORS

LABORATORY OPERATIONS BOARD MEMBERS

FROM:

RICHARD H. HOPF, ACTING DIRECTOR '... OFFICE OF MANAGEMENT AND

**ADMINISTRATION** 

SUBJECT:

THE PROCUREMENT REVOLUTION: INNOVATIONS IN

CONTRACTING BY DOE'S CONTRACTORS

Over the last five years, the Department of Energy (DOE) has dramatically changed the policies and processes by which it conducts its purchasing activities. Among the most significant for the Department's major facility managers was the elimination of the "Federal Norm", the redesign of the Department's expectations for contractor purchasing systems, extensive benchmarking and adoption of best commercial practices, and the application of performance measurement and management techniques. As a consequence of these changes, communications barriers have been broken down and procurement professionals across the complex have been sharing process reforms, lessons learned, and performance benchmarking results, as well as creating collaborative improvement efforts such as consortium purchasing.

Recently, the Contractor Purchasing Council (CPC), one of our partnering forums, provided me a report on the results of our efforts to revolutionize the way the DOE complex conducts its business operations. It is clear from this report that many organizations have aggressively pursued creating common sense business systems that are working better and costing less. I am impressed with the results of our efforts to improve our purchasing systems. We have created business functions that operate faster, at a lower overall cost, and provided recognized valueadded service to our customers.

I want to thank those organizations that have unselfishly shared their best ideas and top-notch staff resources to bring about these successes. Your contributions to the CPC, the Integrated Contractor Purchasing Team (ICPT), the Procurement Evaluation and Reengineering Team (PERT), and the Supplier Quality Information Group (SQIG) are notably worthy of recommendation. Please keep up the good work.

I am somewhat concerned, however, that some organizations have not participated in these efforts as much as others. The question you need to ask is: "Is my organization continuously engaged in meaningful improvement?"

More specifically, you should be asking yourself and your purchasing organization the following types of questions:

- ➤ Have you reduced purchasing cycle times by 40-60 percent?
- Have you lowered the administrative cost of purchasing system operations by 30-60 percent?
- Have you increased the levels of customer satisfaction with your purchasing system by 40-50 percent?
- ➤ Have you taken steps to ensure on-time delivery by your subcontractors and suppliers?
- ➤ Are your staff resources aligned with your improved productivity?
- Have you increased the share of your subcontracts awarded to small businesses by 20-30 percent?
- Have you emphasized to your management team the importance you place on our joint efforts in the allocation of scarce resources such as travel funds and training?
- Have you subjected your processes to a formal process mapping and value-added analysis regimen? (i.e., Have you stopped blaming others for your inefficiencies and looked internally to find improvements?)
- Have you reviewed the products of the Contractor Purchasing Council, and those other best practices which have been made available to determine applicability to your organizations, and directed that suitable changes get underway?
- > Have you participated in consortium buying to increase your purchasing leverage?

If you have not yet asked these and other hard results-oriented questions and obtained positive responses, you may have missed opportunities to accomplish your mission faster and at a lower cost. These results are being achieved by some of your peers in the DOE complex, including Federal contracting activities!

Within the next few months, I will be asking the Heads of the Department's Contracting Activities to assess the status of your organization in redesigning your purchasing systems to better contribute to the Department's bottom line, i.e. better business deals, at lower overall costs with greater customer satisfaction.

I have attached a copy of the report that the CPC provided me. It is an excellent document. Please read it and use it to assist in your own efforts and those of your management team to help us attain our vision for the next five years - 'THE DEPARTMENT OF ENERGY, BOTH CONTRACTOR AND FEDERAL, WILL HAVE THE BEST MANAGED PROCUREMENT SYSTEM IN THE UNITED STATES.'

As always, allow me to express my appreciation for the dedication of your procurement professionals to the DOE mission. We have much to accomplish over the next few years and if I can be of any assistance to you, please feel free to call me at (202) 586-8010, or have a member of your staff contact Ed Lovett, Executive Director of the Contractor Purchasing Council, at (202) 586-8257.

#### Attachment

cc: Deputy Secretary
Under Secretary
Under Secretary NNSA
Managers of Operations and Field Offices

#### Appendix C

Richard Hopf's Memo

Appendix D

SQIG Overview

### DOE Contractors' Supplier Quality Information Group (SQIG) "Overview"

For: SQIG General Meeting New Orleans, LA April 24, 2001 By:

**Steven Stein** 

**SQIG Chair** 

**Brookhaven National** 

Laboratory

Phone: (631) 344-5694

Email: stein1@bnl.gov

**Supplier Quality Information Group (SQIG)** 



## OUTLINE

- SQIG Background
- SQIG Purpose
- SQIG Benefits
- SQIG Accomplishments
- SQIG Tools

#### **SQIG Background**

- SQIG formed in 1991
- Membership includes 26 D0E contractors
- Governed by a charter
  - Memorandum of understanding
  - Steering committee
  - Working Group
  - Procedures

#### **SQIG Purpose**

- Promote excellence in supplier quality
- Develop a common supplier database
- Promote supplier partnerships
- Reduce costs
- Minimize duplication
- Relieve suppliers of redundant evaluations



#### **SQIG Benefits**

- An average savings of \$2500 per shared evaluation
- Enhances value of supplier quality resources at each facility (cost savings)
- Standardizes best practices and data exchange (consistency)
- Provides scheduling and coordination of supplier evaluation activities (capitalize on common needs)
- Establishes a network of procurement & quality professionals

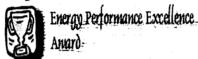


#### **SQIG Accomplishments**

- Overall program savings \$850,000
- 326 evaluation reports shared
- Al Gore's Hammer Award (1998)



■ DOE EPEA Commendation Award(1999,2000)



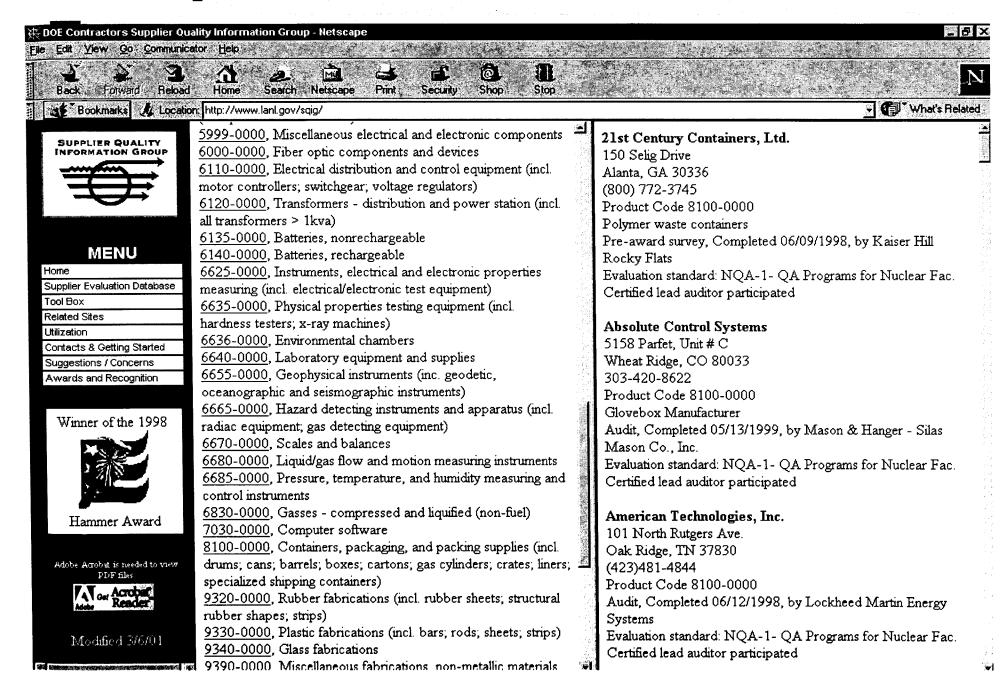
World Wide Web Website (http://www.lanl.gov/sqig)



#### **SQIG Tools**

- **Supplier Evaluation Database** 
  - Locate suppliers by:
    - Name
    - Product Code
  - Over 1500 suppliers
  - Database available on
    - Website
    - PC

#### Sample Screen from Web based database



#### **SQIG Tools (continued)**

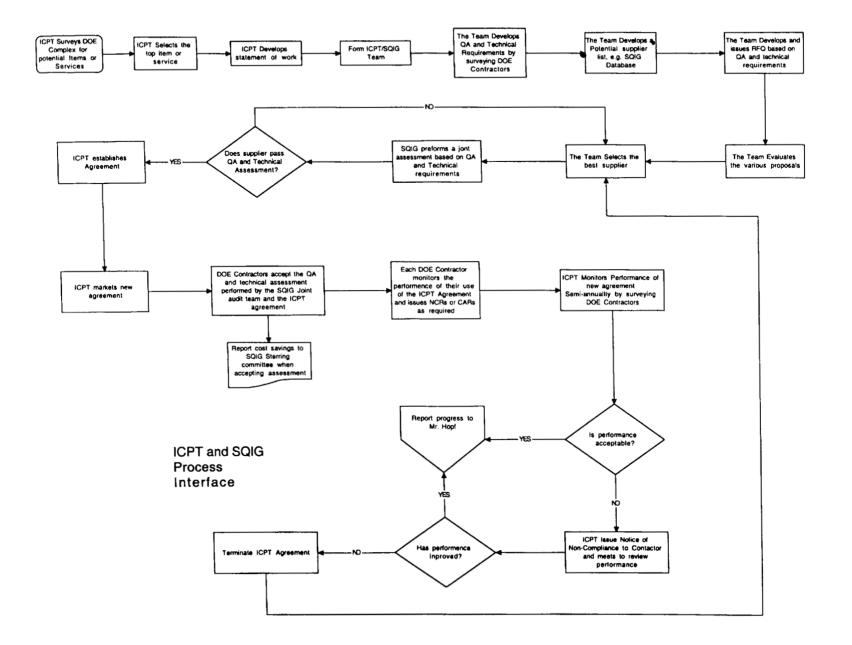
- Supplier Evaluation Database (continued)
  - Covers a wide range of goods/services, such as
    - Environmental Analytical Laboratories
    - A&E services
    - Waste containers
    - TSDF (Treatment Storage Disposal Facilities)
    - Calibration services

#### **SQIG Tools (continued)**

- Standardized Procedures
  - Checklists
  - Evaluation Reports
  - Assessor Qualifications
- **Listserv**

#### Appendix E

Flow Chart showing how ICPT and SQIG are integrated



#### Appendix F

**Procurement Presentation** 

#### Procurement Briefing

## Quality Assurance Working Group SPRING 2001

J. Brian Bidwell, *BWXT Pantex*Nora Armijo, *Sandia National Laboratories* 

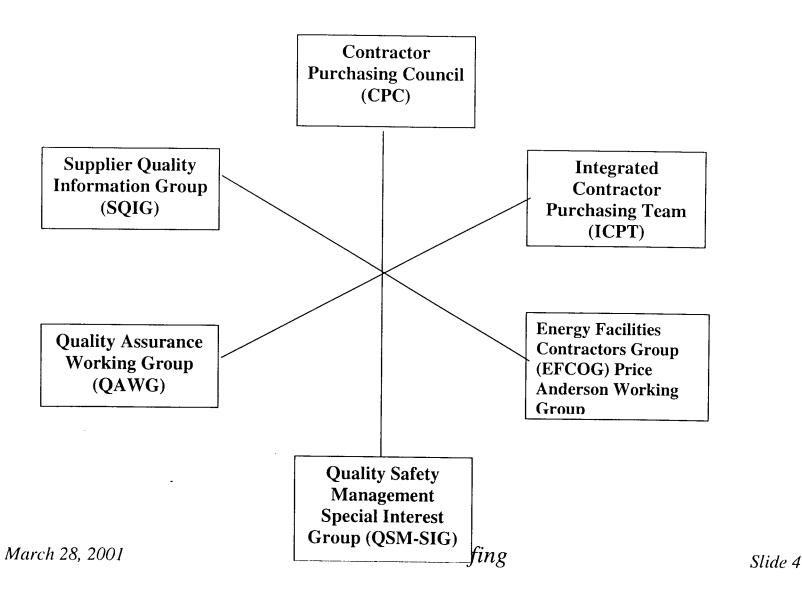
#### Agenda

- Updates
- Procurement Objective
- Brief Overview of Procurement System
- "Procurement" vs "procurement"
- PAAA Issues
- Path Forward
- Where Can We Help?

#### Updates

- CPC Objectives
  - 101 Training
  - Communication/Landscape Document
  - Best Practices
  - Feedback
- January Meeting
- EFCOG PAWG Meeting
- QAWG Briefing

#### Landscape Document



#### Objective

• Ensure suppliers and subcontractors perform safely and provide goods and services that meet quality, technical and other contractual requirements

Initiate information exchange
Achieve improved understanding
Establish working relationships and communications
Work together to identify problems, issues and solutions

#### Procurement System

- Basis for Contractor Procurement Systems
  - Department of Energy Acquisition Regulation
     (DEAR) which implements and supplements the Federal Acquisition Regulation (FAR)
- Incorporates elements of 10 CFR 830 Subpart A,
   Criterion 7 Performance/Procurement

## Criterion 7 Performance/Procurement

- Procure items and services that meet established requirements and performance *as specified*.
- Evaluate and select prospective suppliers on the basis of *specified* criteria.
- Establish and implement processes to ensure that approved suppliers continue to provide acceptable items and services.

- "Acquisition (or Procurement)"
- contract administration, and those technical and - Acquisition begins at the point when needs are requirements to satisfy needs, solicitation and management functions directly related to the established and includes the description of contract financing, contract performance, selection of sources, award of contracts, process of fulfilling needs by contract.

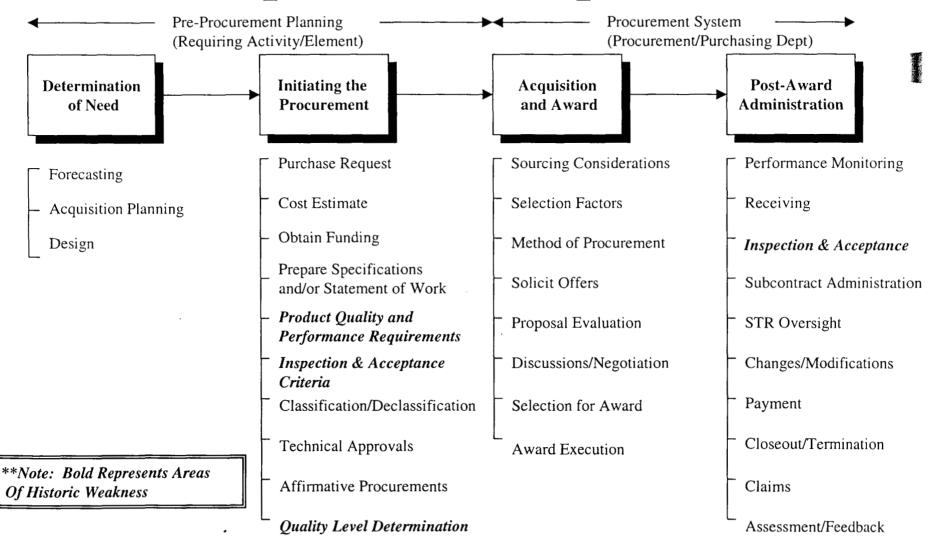
Procurement Briefing

# Definitions (continued)

# "Contracting Office Responsibilities"

- Contracting offices are responsible for
- any specifications for inspection, testing and other contract quality Receiving from the activity responsible for technical requirements responsible for prescribing contract quality requirements, such as requirements essential to ensure the integrity of the supplies or services (the activity responsible for technical requirements is inspection and testing requirements or, for service contracts, a quality assurance surveillance plan);
- requirements for the contractor's control of quality for the Including in solicitations and contracts the appropriate supplies or services to be acquired.

#### The procurement process



Procurement Briefing

#### PAAA Issues

#### • Pitfalls/Historical Problem Areas

- Incorrect and/or conflicting specifications
- Design requirements not correctly translated into specifications
- Incorrect Quality Level determinations (QA requirements)
- Failure to evaluate and approve suppliers (QA system)
- Purchase order not flowing down the specific receipt inspection requirements identified on the purchase request
- Inadequate and incomplete documentation associated with receipt inspection
- Failure to ensure material complied with performance requirements

\*\*Note: Italicized Represents Weakness with Criterion 7 - Performance/Procurement

#### PAAA Issues

#### • Pitfalls/Historical Problem Areas (continued)

- Failure to perform required receipt inspections
- Acceptance and/or use of material prior to inspection
- Improper identification and control of material
- Inappropriate storage of procured items per procurement specifications
- Changes to design work did not incorporate applicable requirements and design bases
- Failure to review impact of design change to criticality safety analysis prior to acceptance

\*\*Note: Italicized Represents Weakness with Criterion 7 - Performance/Procurement

#### Path Forward

- Proper identification of issue(s)
- Root Cause Analysis
- Propose recommended solution(s)
- Training/Awareness
  - General
  - Procurement Specific

## Where Can We Help?



#### Appendix G

#### Database Presentation

#### **Supplier Evaluation Database Project**

The Integration of Dissimilar Operating Systems and
Database Technologies in the Design and Development of
an Internet Data Access Project



#### **Current Database**

- •Using a stand-alone, personal computer based database application.
- Generates static web based files of the data.
- •Data comes from e-mail, web form, snail mail, hard copy, or faxes.
- •Administration-intensive, and the data can be months old.
- •System problems include a lack of data integrity.



#### **New Database**

- •Information gathering & distribution system which will overcome the stated deficiencies, provide up to date, accurate information.
- •Desired features of such a system include.
  - Use of existing wide area networking infrastructure, i.e., the Internet
  - Easy access to information using available Web Browser technology, e.g.,
     Netscape, Internet Explorer, etc., and no additional application software.
  - Adequate security to prevent data corruption or unauthorized data entry.
  - -Read access to SQIG members as well as the general Internet community.



#### **Specific System Requirements**

- •World Wide Web data retrieval implementation using dynamically generated Hypertext Markup Language (HTML) pages
- •HTML forms to gather specific search criteria
- •HTML forms to gather data concerning completed and scheduled evaluation and contact information
- •Validation of inputted data prior to acceptance into the database
- •Online help
- Printable user manual



#### Specific System Requirements - cont'd

- •Search capability by supplier name and by standardized product code, i.e.
  - within a specified time period
  - within a certain geographic area
- •Contact information regarding the SQIG member contractors
- •Web presentation featuring consistency, simplicity, and usefulness of data
- •Population of the database from the existing data source
- Maintaining (bug fixes) for 2 years
- •Optional upgrades for 1, 2, or 3 years



#### **Implementation**

- •Developer to complete a prototype
- •Develop test plan & execute
- •Report any problems
- Developer to correct problems
- •Retest
- •Release for production

(The above is documented and managed by a "Strategic Goal Implementation Plan")

SUPPLIER QUALITY

#### Appendix H

Copy of the New SQIG Training Procedure



#### **SQIG ORGANIZATION**

Title: QUALIFICATION AND CERTIFICATION OF ASSESSMENT

Page 1 of 10

PERSONNEL
Number: SQIG-001

Revision Number: 0

Document Control Information

#### **ATTENTION**

The attached document was obtained from the SQIG Website and may be used to perform work.

The controlled copy of this document resides on the *SQIG Website*. The copy printed from the Internet is not controlled. Users of documents printed from the Internet are personally responsible for ensuring that the most current version is used to perform work. Do not retain the printed copy to perform future work without first verifying that it is the most current version. The most current version is on the Internet.

The record copy of this document is filed with the SQIG Document Control Coordinator

Responsible Organization: SQIG Steering Committee

Signature Approval:	
SQIG Chair	Date

Title: QUALIFICATION AND CERTIFICATION OF ASSESSMENT PERSONNEL

Page 2 of 10

Number: SQIG-001 Revision Number: 0

1.1 The purpose of this procedure is to describe the requirements for the process of qualification and certification of personnel performing assessments/evaluations for SOIG.

#### 2.0 SCOPE

2.1 The requirements of this procedure are applicable to all personnel performing supplier assessments/evaluations for SQIG.

#### 3.0 RESPONSIBILITIES

- 3.1 The following entities have responsibilities in this procedure:
  - Certifying Officials
  - Lead Assessors (LAs)

#### 4.0 PROCEDURE

#### 4.1 GENERAL REQUIREMENTS

- 4.1.1 The **LA** shall identify the qualifications and experience required by technical specialists and assessors and selects them based on criteria needed to successfully conduct an assessment.
- The **LA** shall define the scope of the assessment, identify any required reading, and provide training to the assessment team, as necessary.

#### 4.2 ASSESSMENT TEAM MEMBERS

4.2.1 Assessment personnel, other than the LA, do not require formal training or certification. These include technical specialists and assessors. They are selected by the LA as necessary to provide technical/quality expertise to support the assessment scope.

#### 4.3 LA QUALIFICATIONS AND CERTIFICATION

#### 4.3.1 **LA** shall:

4.3.1.1 Participate in the formal training course developed by each DOE contractor's organization for LAs, and successfully complete an examination to demonstrate comprehension of the course materials with a minimum score of 75 percent, or present objective evidence of certification under a DOE-recognized Qualification and Certification Assessor Program. Such training shall meet the requirements of NQA-1 or acceptable equivalent.

Title: QUALIFICATION AND CERTIFICATION OF ASSESSMENT PERSONNEL Page 3 of 10

Number: SQIG-001 Revision Number: 0

**NOTE:** Each site is required to qualify their Lead Auditors; only SQIG will maintain a copy of the site-specific training, along with the required reading to support SQIG.

- 4.3.1.2 Complete the SQIG Required Reading List (see Appendix A [Typical]).
- 4.3.1.3 Demonstrate effective communication skills, both written and oral. These skills shall be attested to and recorded by the Certifying Official.
- Have verifiable objective evidence that a minimum of 10 credits have been accumulated under the scoring system identified below.
- 4.3.1.4.1 Education (4 Credits Maximum)
  - An associate degree from an accredited institution scores 1 credit. If the credit is in engineering, physical sciences, mathematics, or QA, it scores 2 credits.
  - A bachelor's degree from an accredited institution scores 2 credits. If the degree is in engineering, physical sciences, mathematics, or QA, it scores 3 credits. In addition, score one more credit for a master's degree (or higher) in engineering, physical sciences, business management, or QA from an accredited institution.
- 4.3.1.4.2 Workplace Experience (9 Credits Maximum)
  - The prospective lead auditor shall have participated in a minimum of five QA audits or equivalent verifications (such as management assessments, pre-award surveys, or comprehensive surveillance, as long as the parameters of the audit process are met) within a period of time not to exceed three years prior to the date of qualification.
  - One audit of which shall be applicable to the DOE 414.1A/10 CFR 830.120 criteria within the year prior to qualification. In addition, for technical experience in such areas as scientific investigation, site characterization, nuclear waste management, production, transportation, engineering, manufacturing, construction, operation, maintenance, or experience applicable to the auditing organization's area of responsibility, score 1 credit for each full year, with a maximum of 5 credits for this aspect of experience.
    - a. If two years of this experience have been in a nuclear field, score 1 additional credit; or
    - b. If two years of this experience have been in QA, score 2 additional credits; or
    - c. If two years of this experience have been in auditing or assessment, score 3 additional credits; or

Title: QUALIFICATION AND CERTIFICATION OF ASSESSMENT PERSONNEL Page 4 of 10

Number: SQIG-001 Revision Number: 0

d. If two years of this experience have been in nuclear-related QA, score 3 additional credits; or

e. If two years of this experience have been in nuclear-related QA auditing or assessment, score 4 additional credits.

#### 4.3.1.4.3 Professional Competency (2 Credits Maximum)

For certification in engineering, science, or QA specialties, issued and approved by a state agency or national professional or technical society, score 2 credits.

4.3.1.4.4 Rights of Management (2 Credits Maximum)

When determined appropriate, the Certifying Official may grant up to 2 credits for other performance factors applicable to auditing that are not explicitly called out, such as leadership, sound judgement, maturity, analytical ability, tenacity, past performance, and completed QA training course.

#### 4.4 DOCUMENTATION OF QUALIFICATION OR CERTIFICATION

- 4.4.1 Qualification of assessors by the LA.
- 4.4.1.1 For technical specialists and assessors, the **LA** shall document their qualifications in the assessment file.
- 4.4.2 Certification of LA(s) by the Certifying Official.
- 4.4.2.1 Document the aforementioned requirements by completing the applicable Qualification Records, the SQIG Required Reading List and, if applicable, the Annual Recertification Evaluation (see Appendices A, B, and C).
- 4.4.2.2 Maintain the record copy of the Qualification Records and supporting documents in the Certifying Official's organizational files.
- 4.4.2.3 The certifying official shall issue a certificate documenting the completion of certification (see Appendix D).

#### 4.5 MAINTENANCE OF CERTIFICATION FOR LA

- 4.5.1 **LAs** shall maintain their proficiency through one of the following: regular and active participation in the assessment process; the documented review and study of codes, standards, procedures, instructions, and other documents related to the assessment process; and participation in applicable training programs.
- 4.5.2 Prior to the annual evaluation due date, the **Certifying Official** shall review objective evidence of proficiency maintenance.

Title: QUALIFICATION AND CERTIFICATION OF ASSESSMENT PERSONNEL Page 5 of 10
Number: SQIG-001 Revision Number: 0

4.5.2.1 Based on an annual evaluation, the **Certifying Official** may recertify, require retraining, or require qualification. This evaluation shall be documented (see Appendix C).

#### 4.6 RECERTIFICATION

4.6.1 LAs who fail to maintain their proficiency shall require recertification at the discretion of the Certifying Official. Recertification shall include retraining in accordance with paragraph 4.3.1.1 of this procedure as applicable and successful participation as a LA in at least one assessment.

#### 5.0 TRAINING

5.1 See Lead Assessor Training Program for each DOE contractors.

#### 6.0 FORMS

- 6.1 Lead Assessor Statement of Qualification/Certification
- 6.2 Record of Assessment Participation

#### 7.0 RECORDS MANAGEMENT

7.1 This procedure generates the following records:

Lead Assessor Statement of Qualification/Certification

Record of Assessment Participation

#### 8.0 REFERENCES

- 8.1 U.S. DOE Order 0 414.1A, "Quality Assurance."
- 8.2 10 CFR 830.120, "Quality Assurance."
- 8.3 NQA-1-1994, "Quality Assurance Requirements for Nuclear Facility Applications

Title: QUALIFICATION AND CERTIFICATION OF ASSESSMENT PERSONNEL Page 6 of 10

Number: SQIG-001 Revision Number: 0

#### 9.0 **DEFINITIONS**

- 9.1 <u>Assessment/Audit/Evaluation</u>. A documented activity performed in accordance with the written procedures or checklists to verify by investigation, examination, and evaluation of objective evidence, the adequacy of and compliance with established procedures, instructions, drawings, and other applicable documents; also, verify the effectiveness of implementation. This should not be confused with surveillance of inspection activities performed for the sole purpose of process control or product acceptance.
- 9.2 <u>Assessor</u>. Any individual in the organization who performs any portion of an assessment includes Lead Auditors, technical specialists, and others, such as management representatives and auditors in training.
- 9.3 **Certifying Official**. The individual in the SQIG organization responsible for certifying LAs.
- 9.4 **Independent Assessment**. An assessment performed by a qualified individual or team that is not affiliated with the organization directly performing the work.
- 9.5 **Lead Assessor (LA)**. A person certified as a LA who is responsible for organizing, directing, and coordinating the conduct of an assessment; reporting findings and observations; issuing the assessment report; and evaluating the adequacy of responses.
- 9.6 **Relevant Workplace Experience**. Documented workplace experience that gives the practical knowledge of a field that is necessary to effectively assess systems in that field and that has been verified as part of employment screening.
- 9.7 **Technical Specialist**. An individual subject matter expert (SME), and/or technical representative who is assigned to support the assessment team to evaluate the technical accuracy and appropriateness of a particular area or function.

#### 10.0 APPENDICES

- 10.1 Appendix A: Assessment Personnel Reading Requirements Table [Typical].
- 10.2 Appendix B: Statement of Qualification and Certification.
- 10.3 Appendix C: Summary of Assessment Participation.

Title: QUALIFICATION AND CERTIFICATION OF ASSESSMENT PERSONNEL

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10.4 Appendix C: SQIG Lead Auditor Certificate

Title: QUALIFICATION AND CERTIFICATION OF ASSESSMENT PERSONNEL

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#### APPENDIX A Assessment Personnel Reading Requirements Table [Typical]

			Page 1 of 1
	ASSESSMENT PERSON		
Name:	REQUIRED READING L Title:		Employee No:
			1.00
Position (circle one)		LA A	TS/SME
* MANDATORY	Initial/Date		
" MANDATORY			
1.			
2.			
3.			
4.			
5.			
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
<ul> <li>Additional required reading may be as identifying additional documents on p</li> </ul>	signed by placing an $X$ in the appliage 2 and placing an $X$ in appli	pplicable column of cable column.	f page 1, and/or
AALA: As assigned by the Lead Asses	sor		
AALA: As assigned by the Lead Asses Verified by:		Date:	
	, , , , , , , , , , , , , , , , , , , ,		

Title: QUALIFICATION AND CERTIFICATION OF ASSESSMENT PERSONNEL

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#### APPENDIX B Statement of Qualification and Certification

RECORD OF LEAD AUDI	TOR QUALIFICATION	Nar	ne:	Date:	
EMPLOYER:					
QUALIFICATION POINT R	EQUIREMENTS				CREDITS
Education - University/D	egree Date	1.8	4 Credits Max.		
Undergraduate Lev     Graduate Level	el				1
Experience - Company/D	lates		9 Credits Max.		1
Technical (0-5 credits) Nuclear Industry (0-1 c Quality Assurance (0-2 Auditing (0-4 credits)	credit), or 2 credits), or				
Professional Accomplish	nment - Certificate/Date		2 Credits Max	ζ.	Ī
1. P.E. 2. Society					
Management - Justificat	ion/Evaluator/Date		2 Credits Max	•	İ
Explain				***	
Evaluated by: (Name a	and Title)			Date	<u> </u>
Total Credits:	-				
AUDIT COMMUNICATION	SKILLS				
Evaluated by: (Name and T	Γitle)				
AUDIT TRAINING COURSE	ES			-	
Course Title or Topic:	AU	•			Date
2.					
AUDIT PARTICIPATION					
Lo	ocation		Audit		Date
1					
2					
3					
4			**************************************		
5					
EXAMINATION	PASSED				DATE:
AUDITOR QUALIFICATION (Signature and Tit					Date Certified
ANNUAL EVALUATION					
(Signature and Date)					

Title: QUALIFICATION AND CERTIFICATION OF ASSESSMENT PERSONNEL

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#### APPENDIX C Summary of Assessment Participation

	-1110	ORD OF ASSESSMENT P	ARTICIPATION	
NAME:				
ASSESSMENT NO.	DATE OF ASSESSMENT	ORGANIZATION ASSESSED/ SUBJECT ASSESSED	ASSESS. PRO OR ASSESS. TEAM LEAD	CERTIFYING OFFICIAL INITIAL/DATE
				·

Title: QUALIFICATION AND CERTIFICATION OF ASSESSMENT PERSONNEL

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#### APPENDIX D

SQIG Lead Auditor Certificate

#### SQIG LEAD AUDITOR CERTIFICATE

This document certifies that

Has successfully completed the SQIG Lead Auditor Training

On

Certified by:

#### Appendix I

#### Utilization Information

#### SQIG Utilization Data For First Quarter Fiscal Year 2001 (October through December 2000)

SQIG Quarterly Utilization Data						
First Quarter Fiscal Year 2001						
Contractor	Savings(\$)	Costs(\$)	Number Reports Shared	Reports Actually used	Point Of Contact	MOU Signers
Honneywell FM&T - Kansas City Division, KCD	\$0	\$0	0	0	Lynn Barnes	No
ALW, Argone National Lab. West, ANL - W	\$0	\$0	0	0	Gary Winner	No
ANL, Argone National Lab.East, ANL - E	\$0	\$0	0	0	Paul wolf	No
Babcock & Wilcox of Ohio, Mound	\$0	\$0	0	0	Gary D. Carpenter	No
BN, Bechtel Nevada	\$6,372	\$900	9	2	Pat Mars	Yes
BNL, Brookheaven Nat. Lab	\$0	\$0	0	0	Steve Stein	Yes
Fluor Daniel - Hanford, FDH	\$0	\$175	7	0	Audrey Cooper	Yes
Fluor Daniel Fernald, FERMCO	\$0	\$0		00	Paul Pierson	Yes
Idaho National Engineering and Environmental Lab (INEEL), BWWI	\$2,328	\$86	11	. 1	Kevin Murphy	No
International Technology Inc., ITC	\$19,687	\$0	0	7	Steve Mergenmeier	Yes
Kaiser-Hill Rocky Flats, RFP	\$5,063	\$550	11	3	David Torczon	Yes
LBL, Lawrence Berekly Lab	\$0	\$0		0	Richard Arri	Yes
LLNL, Lawrence Livermore Nat. Lab.	\$9,759	\$0	0	3	Ronald B. Natali	Yes
University of Tennessee - Battelle	\$ 0	\$ 0		0	Kent D. Calfee	Yes
BWXT - Y-12	\$8,343	\$0	<del></del>	3	Tony Cannon	Yes
LANL, Los Alamos National Lab.	\$4,898	\$125	0	0	Steve Capelli	Yes
Mason & Hanger - Slias Mason Co. Inc., PX	\$0	\$750	<del></del>	0	Tony Vigil	Yes
Pacific Northwest Lab, PNL	\$ 0	\$100		0	K. E. Harrison	Yes
Princeton Plasma Physics Lab, PPPL	\$ 0	\$0		0	Frank Malinowski	No No
Sandia National Lab, SNL	\$ 0	\$0		0	Nora Armijo	Yes
Spallation Neutron Source, SNS	\$0	\$0		0	William E. A. Palmer	No No
WASTREN - Grand Junction Office	\$0	\$0	0	0	Donna Riddle	No
Weldon Spring Site, WS	\$0	\$0	0	0	Stephen P. Stumne	No
WVNS, West Valley Nuclear Services Company	\$0	\$0	+	0	Michael J. Sheridan	Yes
WSR, Westinghouse Savannah River Co.	\$8,178	\$200		3	J. Allen Fertic	Yes
WIPP, Westinghouse WIPP Project	\$0	\$0	0	0	John F. Gran	No
Totals	\$64,628	\$2,886	37	22		
Total DOE Contractors Reporting	16					
Total Participating in SQIG	26					
Percent Reporting Utilization Data	62%					
Net Cost Savings	\$61,742					
Cost savings per report	\$2,938		<del> </del>			
Total MOU Signers	16					
MOU Signers Reporting Utilization Data	14	T				
Percent of MOU Signers reporting data	88%	1				
Total Number of Participating Contractors (Non MOU Signers)	10					
Number of Participating Contractors reporting Data		-				+
Percentage of Non MOU Signers Reporting Data	20%					<u> </u>

#### SQIG Utilization Data For Fourth Quarter Fiscal Year 2000 (July through September)

SQIG Quarterly Utilization Data						
Fourth Quarter Fiscal Year 2000						
Contractor	Savings(\$)	Costs(\$)	Number Reports Shared	Reports Actually used	Point Of Contact	MOU Signers
Honneywell FM&T - Kansas City Division, KCD	\$0	\$0	0	0	Lynn Barnes	No
ALW, Argone National Lab. West, ANL - W	\$0	\$0	0	0	Gary Winner	No
ANL, Argone National Lab.East, ANL - E	\$0	\$0	0	0	Paul wolf	No
Babcock & Wilcox of Ohio, Mound	\$0	\$0	0	00	Gary D. Carpenter	No
BN, Bechtel Nevada	\$5,435	\$300	3	2	Pat Mars	Yes
BNL, Brookheaven Nat. Lab	\$0	\$0	0	0	Steve Stein	Yes
Fluor Daniel - Hanford, FDH	\$0	\$150	6	0	Audrey Cooper	Yes
Fluor Daniel Fernald, FERMCO	\$0	\$0	0	00	Paul Pierson	Yes
Idaho National Engineering and Environmental Lab (INEEL), BWWI	\$0	\$0	0	0	Kevin Murphy	No
International Technology Inc., ITC	\$0	\$0	0	0	Steve Mergenmeier	Yes
Kaiser-Hill Rocky Flats, RFP	\$12,651	\$350	7	4	David Torczon	Yes
LBL, Lawrence Berekly Lab	\$0	\$0	0	0	Richard Arri	Yes
LLNL, Lawrence Livermore Nat. Lab.	\$0	\$0	0	0	Ronald B. Natali	Yes
University of Tennessee - Battelle	\$0	\$0	0	0	Kent D. Calfee	Yes
BWXT - Y-12	\$0	\$0	11	0	Tony Cannon	Yes
LANL, Los Alamos National Lab.	\$22,041	\$50	2	9	Steve Capelli	Yes
Mason & Hanger - Slias Mason Co. Inc., PX	\$0	\$300	2	0	Tony Vigil	Yes
Pacific Northwest Lab, PNL	\$0	\$0	0	0	K. E. Harrison	Yes
Princeton Plasma Physics Lab, PPPL	\$0	\$0	0	0	Frank Malinowski	No No
Sandia National Lab, SNL	\$0	\$0	0	0	Nora Armijo	Yes
Spallation Neutron Source, SNS	\$0	\$0		0	William E. A. Palmer	No No
WASTREN - Grand Junction Office	\$0	\$0		0	Donna Riddle	No
Weldon Spring Site, WS	\$0	\$0		0	Stephen P. Stumne	No
WVNS, West Valley Nuclear Services Company	\$0	\$0			Michael J. Sheridan	Yes
WSR, Westinghouse Savannah River Co.	\$6,120	\$600	+	2	J. Allen Fertic	Yes
WIPP, Westinghouse WIPP Project	\$0	\$0	0	0	John F. Gran	No
Totals	\$46,247	\$1,750	27	17		
Total DOE Contractors Reporting	14					
Total Participating in SQIG	26				<u> </u>	
Percent Reporting Utilization Data	54%		ļ <u>.</u>			
Net Cost Savings	\$44,497					
Cost savings per report	\$2,720	<u> </u>				-
Total MOU Signers	16	1				
MOU Signers Reporting Utilization Data	13	+				
Percent of MOU Signers reporting data	81%					
Total Number of Participating Contractors (Non MOU Signers)	10					
Number of Participating Contractors reporting Data Percentage of Participating Members Reporting Data	10%	<u> </u>				

Fiscal year Quarter	Members Reporting SQIG Utilitization	Members Sharing Audits	Members Using Shared Audits
2Q-FY97	10	3	3
3Q-FY97	9	5	3
4Q-FY97	10	4	3
1Q-FY98	8	2	2
2Q-FY98	8	2	1
3Q-FY98	6	2	4
4Q-FY98	6	3	3
1Q-FY99	10	2	1
2Q-FY99	12	4	4
3Q-FY99	7	4	3
4Q-FY99	7	4	3
1Q-FY00	7	2	2
2Q-FY00	12	5	1
3Q-FY00	11	6	6
4Q-FY00	14	6	4
2Q-FY01	15	7	7

Fiscal year Quarter	Reported Cost Savings	Total Reported Cost	Net Cost Savings	Cost Savings per Report
2Q-FY97	\$20,764	\$4,239	\$16,525	\$1,836
3Q-FY97	\$14,737	\$530	\$14,207	\$3,552
4Q-FY97	\$7,939	\$2,701	\$5,238	\$1,047
1Q-FY98	\$9,470	\$300	\$9,170	\$4,585
2Q-FY98	\$2,448	\$5,750	-\$3,302	-\$3,302
3Q-FY98	\$27,949	\$2,250	\$25,699	\$3,671
4Q-FY98	\$34,941	\$750	\$34,191	\$3,882
1Q-FY99	\$2,860	\$2,135	\$725	\$725
2Q-FY99	\$26,021	\$525	\$25,496	\$3,717
3Q-FY99	\$29,324	\$16,345	\$12,979	\$2,444
4Q-FY99	\$21,749	\$1,400	\$20,349	\$2,417
1Q-FY00	\$6,617	\$3,905	\$2,712	\$1,323
2Q-FY00	\$4,947	\$1,100	\$3,847	\$4,947
3Q-FY00	\$32,331	\$1,475	\$30,586	\$2,939
4Q-FY00	\$43,247	\$1,750	\$44,497	\$2,720
1Q-FY01	\$64,628	\$2,886	\$61,742	\$2,938

Fiscal year Quarter	Number of Reports Shared	Number of Reports actually Used
2Q-FY97	8	9
3Q-FY97	14	4
4Q-FY97	15	5
1Q-FY98	3	2
2Q-FY98	7	1
3Q-FY98	3	7
4Q-FY98	13	9
1Q-FY99	5	1
2Q-FY99	8	7
3Q-FY99	10	12
4Q-FY99	16	9
1Q-FY00	11	5
2Q-FY00	22	1
3Q-FY00	20	11
4Q-FY00	27	17
1Q-FY01	37	22

#### Appendix J

Copy of the New SQIG Management Plan



#### **SQIG ORGANIZATION**

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Document Control Information

#### **ATTENTION**

The attached document was obtained from the SQIG Website and may be used to perform work.

The controlled copy of this document resides on the *SQIG Website*. The copy printed from the Internet is not controlled. Users of documents printed from the Internet are personally responsible for ensuring that the most current version is used to perform work. Do not retain the printed copy to perform future work without first verifying that it is the most current version. The most current version is on the Internet.

The record copy of this document is filed with the SQIG Document Control Coordinator

Responsible Organization: SQIG Steering Committee

Signature Approval:	
SQIG Chair	Date

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- 1.1 SQIG shares supplier evaluation data and exchanges information and ideas that promote excellence in all aspects of supplier quality activities.
- 1.2 The SQIG Management Plan describes the Quality System implemented at SQIG.
- 1.3 The objective of the Quality System is to provide internal quality assurance (QA) guidance to SQIG members. This guidance allows SQIG to operate under a standardized quality management system. The SQIG Management Plan outlines purpose, policies, organization, responsibilities, and operations related to ensuring high quality performance in all SQIG activities.
- 1.4 It is SQIG's Policy to provide full compliance with this Quality System.
- 1.5 The System outlined in this Management Plan and support procedures, is designed and developed to provide compliance with applicable portions of ASME NQA-1

## 2.0 AMENDMENT PROCEDURE

- 2.1 The SQIG Management Plan shall be amended to reflect any changes to SQIG's operations or Quality System.
- 2.2 When a single SQIG Management Plan amendment affects fifty percent, (50%), or more of the Plan content, or when a maximum of ten, (10), amendments are exceeded, the SQIG Management Plan shall be re-issued.
- 2.3 The Chair/Co-Chair is responsible for maintenance of the SQIG Management Plan as described in this section and for reviewing the Plan annually.

## 3.0 VISION, MISSION, AND GOALS

#### 3.1 Vision:

To provide a means for sharing experience, lowering stakeholder cost and promoting excellence in supplier assessment and quality activities.

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### 3.2 Mission:

To be the preferred source of information on supplier quality used by the Department of Energy (DOE) and its contractors.

### 3.3 Goals:

- To reduce costs for DOE and its contractors by sharing information on supplier quality.
- To minimize the burden to suppliers by sharing supplier quality information
- To continuously improve quality information between DOE and its contractors (e.g. Quality Assurance Working Group, Contractors Purchasing Council, Technical Standards Program Office).
- To attain the active participation of contractors throughout the DOE complex.

## 4.0 ORGANIZATION

- 4.1 Participation in SQIG is voluntary and open to DOE and its contractors. The SQIG information is used solely by the SQIG membership to support DOE-funded work, and contractors to support non-government funded activities may not use it whole, or in part. Membership is established by commitment to the policies and requirements defined in this plan and by signing a Memorandum of Understanding (MOU), attachment No. 1. Participating Contractors include both members and participants (non-members who have not signed the MOU).
- Each member organization shall have one vote on all issues brought before the membership. All issues brought to a vote, except for revisions to the Management Plan, shall be decided by a majority of the membership in attendance.
- 4.3 The SQIG organization shall be governed by a Steering Committee that consists of a Chair, Co-Chair, Secretary, six Directors, and a Database Administrator. These positions shall be elected every two years by a majority vote of the membership in attendance. Should any member of the Steering committee resign, the position can be filled by an ad hoc election by the membership, or an election at the next meeting.

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The SQIG functions as a subgroup of the DOE Quality Assurance Working Group

## 5.0 RESPONSIBILITIES

- A SQIG general meeting shall be held annually, as a minimum; the location, host, and agenda will be determined by the SQIG Steering Committee and details distributed to the membership. The frequency of meeting of the Steering Committee and designated working groups shall be determined by the individual groups, based on their task assignment(s) and the significance of the working group's agenda.
- Each contractor participating in SQIG is responsible for developing, implementing, and maintaining a supplier evaluation program. The program shall meet the requirements of DOE Order 414.1A \*Quality Assurance, 10 CFR 830.120 \*Quality Assurance. The program shall be implemented through and accepted industry standard such as NQA-1, ISO 9000, QC-1 or other accepted national quality standards.
- The Steering Committee and working groups are responsible for formulating new concepts, plans, common procedures, or changes to the existing programs. It is the responsibility of each member to support and participate in these activities. If appointed to a committee or working group, the contractor representatives shall be responsible for supporting their work.

## 6.0 ROLES AND RESPONSIBILITIES OF THE STEERING COMMITTEE

- 6.1 Chairman/Co-Chair:
  - Presides over SQIG meetings
  - Approves SQIG management plan and procedures
- 6.2 Directors:
  - Direct Committees
  - Organize and direct working groups
  - Maintain Management plan and SQIG procedures
  - Geral Perform Management reviews and assessments

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Train members

A Participate on Steering Committee

### 6.3 Secretary:

- Records minutes of the meetings
- Distributes and reads the minutes of the meeting
- Maintains SQIG records

### 6.4 Database Administrator

- Maintains the SQIG Database
- Maintains utilization data
- Administers list server

## 7.0 **DOCUMENT CONTROL**

7.1 Procedures are established to control and maintain the issue, distribution and changes of all documentation classified as being essential to the accomplishment of SQIG objectives.

## 8.0 TRAINING

- 8.1 Training of new and existing members on SQIG operations is performed during SQIG meetings. This is defined in the SQIG training procedure and is documented in training files.
- Personnel performing supplier evaluations that are intended for inclusion into the SQIG database, shall meet the training, qualification and certification requirement(s) for assessor/lead assessor defined in SQIG procedure for Qualification and Certification of Assessment Personnel.

## 9.0 PROCUREMENT

9.1 At this time SQIG does not procure items and services.

### 10.0 CONTROL OF PROCESSES

Documented procedures that define the operational processes of SQIG are used to ensure the consistency of the SQIG's product. Where instructions are not applicable or practical, quality and consistency are ensured through documented

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training. Strategic planning for SQIG is discussed at the SQIG meetings. This SQIG Steering Committee organizes and directs working groups to develop and formulate new ideas, plans, projects and procedures. SQIG members are encouraged to participate in various SQIG working groups.

- The following approved operational procedures/documents are used to standardize our methods of operation:
  - Supplier Evaluation Package/Request for Supplier Evaluation
  - Database Entry
  - Supplier Evaluation Schedule
  - SQIG Utilization Data
  - DOE Technical Standards Topical Committee
  - Code of Ethics
  - Strategic Planning
  - Conducting Meetings
  - Developing Working Groups
  - Conference Calls
  - Quality Improvement

## 11.0 ASSESSMENTS

SQIG maintains documented procedures for planning and implementing internal quality audits to verify whether the quality activities and related results comply with planned arrangements and to determine the effectiveness of the quality program.

## 12.0 CORRECTIVE ACTION

SQIG maintains documented procedures or implementing corrective and preventive action. Processes are also established and implemented to detect and prevent quality problems and to ensure quality improvement.

#### 13.0 RECORDS

13.1 SQIG maintains documented procedures for identification, collection, indexing, access, filing, storage, maintenance and disposition of quality records. Quality records are maintained to demonstrate conformance and effectiveness of the Management System. All quality records shall be legible and shall be stored in such a way that they are readily retrievable in facilities that provide a suitable environment to prevent damage or deterioration to prevent loss. Retention times of quality records shall be established and recorded.

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## 14.0 **DEFINITIONS**

- 14.1 <u>Assessment/Audit/Evaluation</u>. A documented activity performed in accordance with the written procedures or checklists to verify by investigation, examination, and evaluation of objective evidence, the adequacy of and compliance with established procedures, instructions, drawings, and other applicable documents; also, verify the effectiveness of implementation. This should not be confused with surveillance of inspection activities performed for the sole purpose of process control or product acceptance.
- 14.2 <u>Assessor</u>. Any individual in the organization who performs any portion of an assessment includes Lead Auditors, technical specialists, and others, such as management representatives and auditors in training.
- 14.3 <u>Certifying Official.</u> The individual in the SQIG organization responsible for certifying the LAs.
- 14.4 <u>Change Notice.</u> A form that expedites a significant change, corrects a procedural error or inadequacy, or cancels a document. A document shall be revised immediately upon the fifth Change Notice. Change Notice forms is issued for all levels of publications and is controlled documents. Change Notices herein apply only to changes to the documents within the scope of this procedure since other unique change vehicles exist for changing other types of documents, such as drawings. The person who has signature authority for the document being changed approves the change notice.
- 14.5 <u>Checklist.</u> A listing of documents or questions that identify each element or area the evaluation is intended to address.
- 14.6 <u>Controlled Document.</u> Any document for which distribution and status are to be kept by the issuer in order to assure that authorized holders or users of the document have available the most up-to-date version for accomplishment of work action.
- 14.7 <u>Corrective Action.</u> Measures taken to resolve conditions adverse to quality and, where necessary to preclude recurrence.
- 14.8 <u>Data Base Administrator</u>. The data base administrator is the functional, program, or project manager who is ultimately responsible for the data created

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and maintained to support the business processes for which the data owner has oversight.

- 14.9 **<u>Data User.</u>** The data user is anyone who has access to data that are managed by SQIG.
- 14.10 **DeskTop Assessment.** A desktop assessment is the evaluation of the QA documentation only, which results in two types of DeskTop assessments.
  - First type of desktop assessment is performed when assessing a first time supplier. The assessment is performed by doing an adequacy check between the supplier's QA Program and the selected the QA standard (i.e. ISO 9000, NQA-1) and the current DOE QA Order (DOE 414.1A).
  - Second type of desktop assessment is performed when doing a historical assessment of an existing supplier. The assessor will still perform the adequacy check between the supplier's QA Program and the selected QA standard and the current DOE QA Order, but will also include a review of the supplier's performance. Objective evidence that other DOE subcontractor agencies have performed audits to the subject requirements.
- Document. Recorded information that describes, specifies, reports, certifies, requires, or provides data or results. It includes both current or working documents and historical records. This consists of written or printed information (procedures, manuals records, etc.); electronic media (such as word processor files and computer databases).
- 14.12 **Electronic Form.** An image that has been electronically generated and/or stored and which is accessed for electronic fill-in, transmission, and/or printing.
- 14.13 <u>Electronic Mail Message (e-mail).</u> A document created or received on an electronic mail system including brief notes, more formal or substantive narrative documents, and any attachments such as transmitted with the message.
- 14.14 **Finding.** The documented result of an evaluation that identifies a noncompliance in sufficient detail to enable corrective action to be taken by the evaluated organization. Findings must be supported by a specific example or examples and have a direct correlation with a direct requirement.
- 14.15 <u>Joint Audit.</u> A supplier audit, which is 1) scheduled in advance as such, 2) conducted by representatives of two or more SQIG members and 3) distributed to the SQIG membership if requested upon acceptance by the SQIG Compliance committee.

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- 14.16 <u>Implementing Documents.</u> Provides documented work practices as to how work is performed to meet the intent of applicable standards. Implementing documents integrate safety, efficiency, and effectively into the work practices.
- 14.17 <u>Independent Assessment.</u> An assessment performed by a qualified individual or team that is not affiliated with the organization directly performing the work.
- 14.18 <u>Indoctrination Training.</u> Conducted to familiarize employees with information, which will assist them in performing their work assignments. May involve reading, briefings, conference classroom instruction, or similar activities.
- 14.19 <u>Lead Assessor (LA)</u>. A person certified as a LA who is responsible for organizing, directing, and coordinating the conduct of an assessment; reporting findings and observations; issuing the assessment report; and evaluating the adequacy of responses.
- 14.20 <u>Objective Evidence.</u> Any documented statement of fact, other information, or record, either quantitative or qualitative, pertaining to the quality of an item or activity, based on interviews, observations, measurements, or tests, which can be verified.
- 14.21 <u>Observation.</u> Any condition identified during the evaluation that is not clearly a requirement violation, but does indicate a weakness in the supplier's QA program.
- 14.21 <u>Personnel Qualifications.</u> The characteristics or abilities gained through education, training, or experience as measured against established requirements, such as standards or tests that qualify an individual to perform a required function.
- 14.22 <u>Plan.</u> A goal or group of goals, which document an intended path of completion. Plans contain objectives, approaches to be taken, requirements or commitments, and may contain a starting date, ending date, and duration. Plans formulate a scheme for attaining a desired end result. Plans may be audited for conformance to company policy.
- 14.23 Policy. Communicates the highest level of core management values to provide a course or method of action for guiding present and future decisions by SQIG members.
- 14.24 <u>Pre-Award Survey.</u> An assessment/audit performed at the supplier's facility prior to contract award to assess the supplier's quality system capability against specified project quality assurance program requirements.

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- 14.25 **Quality Management Program.** The documented description of all those planned and systematic actions necessary to provide adequate confidence that a structure, system, or component will perform satisfactorily in service.
- 14.26 **Quality System.** The organizational structure, responsibilities, procedures, processes, and resources for implementing quality arrangements.
- Records. Contains information that is retained for its expected future value. Records should be sufficient to support technical and regulatory decisions. Records include all books, papers, maps, photographs, machine-readable materials, or other documentary material, regardless of physical form or characteristics, made or received by the United States Government under federal law or in connection with the transaction of public business and preserved or appropriate for preservation by that agency or its legitimate successor as evidence of the organization, functions, policies, decisions, procedures, operations, or other activities of the government or because of the informational value of data in them.
- 14.28 Relevant Workplace Experience. Documented workplace experience that gives the practical knowledge of a field that is necessary to effectively assess systems in that field and that have been verified as part of employment screening.
- 14.29 <u>Scope of Work.</u> A technical document in subcontract or technical services agreement that describes what is to be provided to and requirements affecting the manner in which it is provided. The description can comprise details such as model or catalog numbers, quantities, tasks to be accomplished, schedule requirements, and special qualifications needed.
- 14.30 Shared Audit. An audit which is 1) not designated as a Joint Audit, 2) normally conducted by representative(s) of a single SQIG member, and 3) made available to the SQIG membership by posting on the SQIG database and by distribution to members upon request.
- 14.31 <u>Specification.</u> Specifies detailed, precise acceptance criteria for items, material, products, or services. It is a revision-controlled design document that sets forth requirements as needed to procure services, materials, or equipment from suppliers, establish design criteria, or provide instructions to satisfy established requirements.
- 14.32 **SQIG Memorandum of Understanding.** This is a memorandum to set forth a basic agreement between the requesting contractor and DOE Contractors Supplier Quality Information Group (SQIG).

Title: SQIG MANAGEMENT PLAN

Number: SQIG-MP-001

Revision Number: 0

- 14.33 <u>Supplier.</u> Any individual or organization that furnishes items or services in accordance with a procurement document. An all-inclusive term used in place of any of the following: vendor, seller, contractor, subcontractor, fabricator, consultant, and their sub-tier levels.
- 14.34 <u>Supplier Audit.</u> An audit conducted at the facilities of a supplier or prospective supplier. This term includes ongoing audits of present suppliers as well as pre-award surveys of prospective suppliers.
- 14.35 **SQIG Database.** The database of evaluated suppliers and scheduled evaluations submitted by the participating members.
- 14.36 <u>Surveillance.</u> Monitoring or observing an activity in order to determine whether the activity is performed in accordance with applicable procedures and/or other requirements.
- 14.37 <u>Technical Specialist.</u> An individual subject matter expert (SME), and/or technical representative who are assigned to support the assessment team to evaluate the technical accuracy and appropriateness of a particular area or function.

Appendix K

SWB BOA's

## **BIG PICTURE**

- > MR. DAVE HEIZINGA, DOE DEPUTY ASSISTANT SECRETARY OF ENERGY, OFFICE OF SITE INTEGRATION
- > DOE/AL AND CBFO COORDINATORS FOR DOE
- ➤ DOE CBFO CENTRALIZED AND LEVERAGED PROCUREMENT
- COMPLIES WITH SECRETARY OF ENERGY INITIATIVE

## **TECHNICAL**

- ➤ WESTINGHOUSE WIPP DESIGN DOT 7A CONTAINERS
- ➤ SHIPMENT OF TRU WASTE WASTE GENERATOR SITES
- STANDARD SHIPPING CONTAINERS TRUPACT II SARP DRIVEN

## SUPPLIER SELECTION

- > QSL SUPPLIER
- ➤ AUDITED BY WTS TO NQA-1
- ➤ PROCUREMENT (12 FIRMS SOLICITED)
  - -BPO 3265 TOOLING IDEAL MACHINE & MFG. (SB)
  - -BPO 32651 TEN DRUM OVERPACK PETERSEN, INC.(SB)
  - -BPO 32653 STANDARD WASTE BOX PETERSEN, INC. (SB)

## **BOA PROCESS**

- PAAA PROVISIONS
- ➤ USER SITES ESTABLISH REQUIREMENTS IWO FUNDS TRANSFER / WTS ISSUES DELIVER ORDER
- > SUPPLIER DEVELOPS PROJECT PLAN / SCHEDULE
- > WTS PROVIDES TECHNICAL & QA OVERSIGHT

## **BOA PROCESS Cont.**

- ➤ QA DATA PACKAGE WITH SHIPMENT
- > RECEIPT INSPECTION & ACCEPTANCE GENERATOR SITES
- > WTS PAYMENT

## WHY ICPT?

- ➤ MATURE DOE ENDORSED PROCUREMENT PROCESS
- > STANDARD PROCUREMENT METHODOLOGY
- LEVERAGED PURCHASING
- PRICING / COST SAVINGS

## PATH FORWARD

- ➤ DOE –HQ WIDE INITIATIVE
- ➤ ICPT SUPPORT SPONSORED BY STEVE ABBOTT (INEEL)
- > SQIG RECOGNITION



#### WASTE ISOLATION DIVISION

P.O. BOX 2078 CARLSBAD, NEW MEXICO 88221 PHONE: (505) 234-7200 FAX: (505) 234-7083

CO:00:02122.1 UFC:1000.00

August 24, 2000

Mr. Joe D'Amelio, WSRC PO Box A, SRS Bldg. 724-35E Aiken, SC 29802

Subject:

CENTRALIZED PROCUREMENT OF WIPP RELATED ITEMS

Reference:

- 1. BOA 3265 IDEAL MACHINE, TOOLING FIXTURES
- 2. BOA 32651 PETERSEN, INC., TEN DRUM OVER PACK (TDOP)
- 3. BOA 32652 WESTINGHOUSE EPD DIVISION STANDARD WASTE BOX (SWB)

#### Dear Mr. D'Amelio:

Westinghouse Government Environmental Services/Waste Isolation Division WGES/WID, under the direction of the U.S. Department of Energy (DOE), has issued the above referenced BOAs. The agreements were entered into with the specific purpose of having a common method to procure standard items used in packaging and shipment of waste from multiple DOE waste generator sites to the Waste Isolation Pilot Project (WIPP) in Carlsbad, New Mexico.

By centralizing the procurement process for these items, user sites are the beneficiaries of the following:

- □ A single point of contact during the entire procurement cycle
- Unique site requirements for identical items are eliminated
- A single set of terms and conditions
- Quality Assurance oversight provided by WGES/WID
- Waste generator sites will all be utilizing standard items
- Consolidation of orders result in lower acquisition costs (economies of scale)
- Reduced travel costs
- ☐ Efficient use of procurement and OA staff members
- Enables greater seller efficiencies for assembly, fabrication, and testing processes
- Will allow site to site borrowing or transfer of SWBs, TDOPs, and associated tooling in emergencies

WGES/WID has developed some topic items that should be of interest to the DOE user sites, which include:

#### TECHNICAL TOPICS

- 1. Current BOAs include drawings and specifications for the following 5 items:
  - ➤ Adjustable Center of Gravity Lift Fixture
  - > Ten Drum Over Pack Lift Fixture Adapter
  - Standard Waste Box Lift Fixture Adapter
  - > Ten Drum Over Pack
  - Standard Waste Box
- 2. WGES/WID is responsible for maintaining Configuration Management for applicable drawings and specifications.
- 3. WGES/WID is the point of contact for technical issues generated by Ordering Entity.

### FINANCIAL TOPICS

- 1. MPOs with the generator site(s) must be in place along with source funding identified prior to any Delivery Orders being placed on behalf of the generator site(s) (this is a DOE/CFO requirement).
- 2. Ordering Entities should provide an estimate of their financial needs for the year (e.g. 200 SWBs @ \$1500 = \$300k) so that financial plan transfers between the DOE-AL Field Office and the Ordering Entity's field office can be done on an annual basis for the total estimated need rather than per order.

## **QUALITY ASSURANCE TOPICS**

BOA Suppliers for Centralized Procurement activities were evaluated and placed on the WGES/WID Qualified Supplier's List (QSL). In addition to the inspections and quality assurance oversight performed by each of the BOA Suppliers in accordance with their approved quality assurance programs, WGES/WID QA will also conduct an oversight program which includes the following:

- Pre-production Submittal Reviews and Approvals: WGES/WID will review BOA Supplier's test plans and procedures for compliance to the design specifications. This includes, but is not limited to, welding and riveting processes and qualifications, control of measuring and test equipment, and non-destructive examination. Oversight of BOA Supplier's control of materials and fabricated items will be performed through review and approval of fabrication travelers.
- First Article Inspections: First article inspections will be performed to determine the adequacy and acceptability of the fabrication process. These inspections consist of review of data packages, performance of inspections and testing on the first article produced.

- 3. Production Inspections: Production inspections are similar to first article inspections but are performed on random samples selected during fabrication to verify that the processes remain in control and items produced continue to meet the requirement of the specification.
- 4. Final Source Inspections: WGES/WID performs detailed final source inspections on items produced including, but not limited to, weld examination, leak testing and load testing as required by the design specifications.
- 5. WGES/WID also provides recommended receipt inspection criteria to user sites to assist them in establishing their receipt inspection processes.

## PROCUREMENT TOPICS

- 1. The Ordering Entity is responsible for preparation of internal purchase requisitions.
- 2. The Ordering Entity shall provide Memorandum Purchase Order(s) (MPO) to WGES/WID for the required article(s).
- 3. The Ordering Entity shall send fully funded MPO(s), including the desired delivery schedule, to WGES/WID.
- 4. Funding levels should be calculated from the BOA Price Schedule(s).
- 5. WGES/WID will issue a Delivery Order to the respective BOA supplier(s) upon receipt of an acceptable MPO.
- 6. The BOA supplier(s) submit a Project Plan detailing the manufacturing process, inspection/hold points, and test requirements to WGES/WID.
- 7. WGES/WID will review and approve the Project Plan(s) and delivery schedule(s) and provide the Ordering Entity a copy of the final version.
- 8. WGES/WID will provide monthly status reports through completion of Delivery Order.
- 9. All communications, including post delivery issues such as warranty, technical, or QA topics, shall be with WGES/WID.
- 10. Ordering entities QA visits with the BOA Supplier shall be coordinated through WGES/WID QA and must be associated with hold/inspection points shown on project plans.
- 11. A final inspection report will be completed prior to shipment. Procurement will issue an "Authorization to Ship" with a copy to the Ordering Entity upon receipt of approval by QA.
- 12. Shipments will be "F.O.B. Destination, Freight Prepaid and Added."
- 13. The Ordering Entity shall fax a copy of the Packing List to WGES/WID's Material Control Department once their final receipt inspection is complete.

## **RECORDS**

- 1. Final QA data packages will be provided with each shipment.
- 2. Record retention shall be the responsibility of the Ordering Entity.

#### WGES/WID POINTS OF CONTACT

Procurement J. A. (Art) Salazar, Senior Procurement Specialist

P. O. Box 2078

Carlsbad, NM 88221-2078 Phone: (505) 234-7232 Fax: (505) 234-7051

E-mail salazaa@wipp.carlsbad.nm.us

Mark Edwards, Procurement Specialist

Phone: (505) 234-7544 Fax: (505) 234-7051

E-mail edwardm@wipp.carlsbad.nm.us

Finance/Accounting Cathy Lees, Team Lead

Financial Accounting Phone: (505) 234-7286 Fax: (505) 234-7080

E-mail leesc@wipp.carlsbad.nm.us

Material Control Ann Morissette, Material Control

Phone: (505) 234-8284 Fax: (505) 887-1997

E-mail morissa@wipp.carlsbad.nm.us

Quality Assurance Martin Navarrete, QA Assistant Assessment Analyst

Phone: (505) 234-8059 Fax: (505) 234-6016

E-mail navarrm@wipp.carlsbad.nm.us

Price Anderson Jon E. Hoff, QA Specialist/Price-Anderson Coordinator

Amendment Act Phone: (505) 234-8403 Fax: (505) 887-0271

E-mail hoffi@wipp.carlsbad.nm.us

Technical Gerald Woolsey, National TRU Programs

Representative Phone: (505) 234-7581 Fax: (505) 234-7056

E-mail woolseg@wipp.carlsbad.nm.us

Please provide a list of counterparts for the above listed disciplines to facilitate the communication process.

WGES/WID is pleased to provide these services to the generator sites and plans to add items to this list as the program matures. We welcome your order and look forward to working with you on this endeavor.

Sincerely,

J. M. Legarreta, Manage Procurement Services Farok Sharif, Manager National TRU Programs

SA:gz

cc:

M. Italiano, CAO

B. Stroud, CAO

K. Watson, CAO

bcc: WID Distribution

J. A. (Art) Salazar	GSA-207	C. M. Lees	GSA-206
M. Edwards	GSA-207	A. L. Morissette	MS 453-10
M. L. Caviness	GSA-211	M. P. Navarrete	MS 451-27
J. J. Cotton	GSA-211	G. Woolsey	GSA-211
J. E. Hoff	MS 451-27	-	

Mr. Tom Monk, Bechtel BWXT PO Box 1625 Idaho Falls, ID 83415-3940

Mr.Jerry O'Leary, Kaiser Hill 10808 Hwy. 93, Unit B, Bldg. T130J Golden, CO 80402-8200

Ms. Cindy Rock, ANL-E 9700 S. Cass Avenue Argonne, IL 60439

Ms. Pamela Rogers, LANL PO Box 1663, MS E-517 Los Alamos, NM 87545

Mr. Dennis Kneff, Boeing PO Box 7922, MS T038 Canoga Park, CA 91309-7922

Mr.Kem Hainebach PO Box 808, L-546 Livermore, CA 94551-0808

Mr. Jim Eide, BCL 505 King Avenue Columbus, OH 43201-2693

Mr. Ken Guay PO Box 4699 Oak Ridge, TN 37831

Mr. Bryan Roy, Foster Wheeler 111 Union Valley Road Oak Ridge, TN 37830

Mr. Joe D'Amelio, WSRC PO Box A, SRS Bldg. 724-35E Aiken, SC 29802

Mr. Paul Crane, WMH PO Box 700, MS T4-05 Richland, WA 99352

## memorandum

Carlsbad Field Office Carlsbad, New Mexico 88221

DATE:

December 13, 2000

REPLY TO

CBFO:NTP:MI:VW:00-1420:UFC:4200

SUBJECT:

Centralized Procurement of WIPP Related Items

το: Distribution

The Carlsbad Field Office has recently instituted a program of centralized procurement through the WIPP M&O contractor. The objective of centralized procurement is to provide a common method to procure standard items used in packaging and handling of transuranic waste destined for the Waste Isolation Pilot Plant. By centralizing the procurement process, user sites benefit from the following:

- single point of contact during the entire procurement cycle
- unique site requirements for identical items are eliminated
- single set of terms and conditions
- Quality Assurance (QA) oversight provided by Westinghouse Government Environmental Services/Waste Isolation Division (WGES/WID)
- consolidation of orders result in lower acquisition costs
- reduced travel costs
- efficient use of procurement and QA staff members
- enables greater seller efficiencies for assembly, fabrication, and testing processes resulting in lower per unit costs.

WGES/WID has issued Basic Ordering Agreements (BOAs) for the purpose of meeting the objective. An integrated project team is in place for executing and controlling the process. Standard items can be ordered on an as-needed basis. Per the BOAs, sites are entitled to purchase standard items at competitive fixed prices. The WGES/WID is the intermediary in the process and actually places orders for each user site. The WGES/WID provides for the quality and conformance to design until the item is complete and tested in accordance with fabrication specifications and drawings. At the time the item is shipped, the receiving site assumes ownership and responsibility.

Currently, there are five standardized items. They are the Standard Waste Box (SWB), Ten Drum Overpack (TDOP), Adjustable Center-of-Gravity Lift Fixture (ACGLF), SWB Lift Fixture Adapter, and TDOP Lift Fixture Adapter. In the future, more items will be phased in. The designated point of contact for this program is Gerry Woolsey at 505-234-7581 and, as an alternate, Art Salazar at 505-234-7232.

In the interest of economy and efficiency, please afford yourself every opportunity to use our new service.

7. Inés R. Triay

/Manager

cc:

Sam Vega, CBFO

Philip Altomore, DOE-HQ Dan Kaiser, Ames Laboratory

Cindy Rock, ANL-E Dennis Kneff, ETEC

Gale Molene, LBL

Kem Hainebach, LLNL

Derek, Pickett, MURR

Jim Eide, BCL

William Franz, Mound

Robert Hale, BAPL, KAPL

D. Kuehn, PGDP

Derek Cornette, USAMC

George Conover, NTS

Paul Crane, WMH

Gary Allen,

Bryan Roy, Foster Wheeler

Jerry O'Leary, RMRS

Joe D'Amelio, WSRC

Tom Monk, BWXT

Sony I Fought you on the

mont

Distribution:
Andrew Gabel, DOE-CH
Robert Kong, DOE-OAK
Tom Baillieul, CEMP
Frank Schmaltz, DOE-MEMP
S. R. Seepo, DOE-Schenectady Naval Reactors Office
Angela Colarusso, DOE-NV
Mark French, DOE-RL
James Nunz, DOE-LANL
Gary Riner, DOE-Oak Ridge
Lam Xuan, DOE-RFFO
Dale Ormond, DOE-SRS
Jerry Wells, DOE-INEEL

#### ATTACHMENT B BASIC ORDERING AGREEMENT **BOA 32653** WTS PROPRIETARY PRICING SCHEDULE **BASE PERIOD** UNIT UNIT UNIT UNIT UNIT UNIT UNIT QTY/EA QTY/EA PRICE QTY./EA. PRICE PRICE QTY./EA. PRICE PRICE PRICE QTY./EA. DESCRIPTION QTY./EA PRICE QTY./EA PRICE QTY./EA 101-200 3,757 201-400 3,094 401-500 2,763 501-1000 2,431 2,210 4,089 Standard Waste Box (SWB) 1 to 20 21-50 4,199 51-100 \$ 100,000 SWB Tooling (1 lot) **OPTION YEAR 1** UNIT UNIT UNIT UNIT UNIT UNIT UNIT UNIT 1.02 PRICE QTY./EA PRICE QTY./EA PRICE QTY/EA. PRICE PRICE QTY./EA. <u>PRICE</u> QTY./EA PRICE QTY./EA. QTY./EA DESCRIPTION 2,480 201-400 3,156 401-500 \$ 2.818 501-1000 4,171 101-200 4.508 Standard Waste Box (SWB) 1 to 20 **OPTION YEAR 2** UNIT UNIT UNIT UNIT UNIT UNIT UNIT UNIT QTY./EA. QTY./EA PRICE QTY./EA. PRICE QTY./EA PRICE QTY./EA PRICE QTY./EA. PRICE QTY./EA PRICE ITEM DESCRIPTION QTY./EA. **PRICE** PRICE 4.254 101-200 | \$ 3,909 201-400 3,219 2,875 Standard Waste Box (SWB) 21-50 4,369 51-100 **OPTION YEAR 3** UNIT UNIT UNIT UNIT UNIT UNIT UNIT UNIT 1.02 QTY./EA PRICE QTY/EA PRICE QTY./EA. QTY./EA. PRICE PRICE QTY/EA PRICE QTY./EA PRICE <u>PRICE</u> QTY./EA. ITEM QTY./EA. DESCRIPTION 3,283 401-500 \$ 101-200 201-400 Standard Waste Box (SWB) 1 to 20 21-50 4,339 4,691 **OPTION YEAR 4** UNIT UNIT UNIT UNIT UNIT 1.02 UNIT UNIT UNIT QTY./EA PRICE QTY./EA. PRICE QTY/EA PRICE QTY/EA PRICE QTY/EA PRICE QTY./EA PRICE QTY./EA PRICE DESCRIPTION >1,000 \$ 4,426 | 101-200 | \$ 201-400 \$ 3,349 401-500 \$ 2,991 501-1000 \$ 2,631 2,392 21-50 4,545 51-100 Standard Waste Box (SWB) 1 to 20 4,784

## Appendix L

New Supplier Data Entry Form

## SQIG Supplier Input Form

DOE Contractor Code:	ANL-E   Argonne National Laboratory, East
Name of Supplier:	
Date of Evaluation:	
Address:	
City:	
State:	
Zip Code:	
Company Contact:	
Phone Number:	
Fax Number:	
Socioeconomic Status:	
Products provided at this facility:	
Products federal stock code number:	0000-0000 Unassigned or other
Evaluation Information:	
Audit Type: Was the audit	C Member Audit C Joint Audit
	C Yes C No
Supplier's quality standard:	10 CFR 830.120   PAAA Quality Requirements, Rule
DOE Contractor's audit basis:	10 CFR 830.120   PAAA Quality Requirements, Rule
	Reset